

ANNUAL REPORT 2023



**THE SMILE
FOUNDATION OF
BALI**

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YSB cleft patients from Sula Archipelago of North Moluccas took this picture after their cleft lip surgery before their departure to their home town.



FOUNDER'S MESSAGE

Dear friends and supporters,

Through the past year we have seen the improving recovery from the impact of the pandemic which hit our capacity to provide medical care for our patients, however it also brought greatly increased donations to our shops which enabled us to help people in remote and poor communities with clothing and other necessities.

I am very happy to report that the medical infrastructure developments in Indonesia have been so impressive that we are now much less dependent on foreign skills and technology, as seen twice in the last year with treatments here that were unthinkable when we started in 2005. We hope to participate increasingly in the future bringing ever better health care to people in need throughout the country.

None of the above would be possible were it not for the ongoing support of our donors, supporters, doctors, hospitals, friends, and perhaps above all the commitment of our Smile Staff and our Board.

To you all I offer my heartfelt gratitude,

Mary



CHAIRPERSON'S MESSAGE

Dear supporters and friends of Yayasan Senyum Bali,

In 2023, The Yayasan has been continuing in assisting those who suffer from craniofacial abnormalities, from medical interventions and surgical missions (153 free surgeries in total) to educational initiatives, community outreach, nutrition program and fundraising event. Each endeavour has brought us closer to our vision, where every individual, regardless of their craniofacial journey, can lead a fulfilling life.

Collaborating with other organizations, in 2023, we were also involved in assisting the community who were affected by flood in Jembrana or those in isolated area such as Pemuteran Buleleng and Karangasem by donating some of our excess clothes stock from the Smile Shops.

Our success is inseparable from the unwavering support of our community. I extend my deepest gratitude to all our donors, volunteers, and supporters who have passionately contributed their resources, time and expertise. Also, to the dedication of the Smile teams. Your commitment has been the driving force behind the positive change we've achieved together, we have made a real difference in the lives of those affected by craniofacial conditions.

We are hopeful in the years to come; the Yayasan will be implementing more of impactful programs and upgrade facilities aimed at providing comprehensive care to those with craniofacial conditions in Bali and eastern part of Indonesia.

Kindly turn the pages of this annual report to read amazing journey and to see new smiles in 2023.

Best wishes

Desak Made Sukma Dewi

Chair of Board of Management





VISION

To reduce the suffering currently associated with craniofacial abnormalities

MISSION

To improve the quality of life by facilitating the delivery of health care to people with craniofacial disabilities in Indonesia in partnership with local and international health care professionals and others.

WHO WE ARE AND HOW WE OPERATE

The Smile Foundation of Bali (Yayasan Senyum Bali-YSB) was founded in 2005 as an NGO, envisioned to improve the quality of life of those suffering with craniofacial abnormalities. By doing this YSB can improve the life and future of these children and adults.

With the outstanding donations from our community organizations and individual donors, YSB at present is engaged in working with over 20 hospitals in Bali and outside Bali, and 15 plastic surgeons in Bali and beyond.

In last 18 years, YSB has addressed many issues of craniofacial abnormalities including helping with free 3883 surgeries for 3743 patients.

YSB is located in Denpasar, Bali and committed to provide free surgery for those suffering from craniofacial abnormalities, particularly those coming from Bali and the eastern part of Indonesia. Aside from Bali, YSB's patients were coming from as far as Timor Island, Papua Indonesia, Flores, Sumba, Sumbawa, Lombok, Madura, Java, and lately our patients from Sula archipelago, North Moluccas province.



Our clefts patients from Manggarai, East Nusa Tenggara Province, spent time playing together as they were waiting for their surgery schedule at Smile House, October 2023

Work strategy

- Partnership with donors and collaborators
- Collaboration with hospitals and doctors
- Outreach programs
- Networking with other NGO and third partners
- Smile House
- Smile Shops

Objectives

- Empowering people with craniofacial abnormalities
- Ensuring right information to parents. This is basic especially to the parent who knows the condition of their children during their pregnancy and prior to their birth.
- Ensuring health treatment and medication. This will apply to both parents and their children. They will receive proper health treatment and correct orientation on pre- and post-surgery care.
- Ending undernourishment by improving nutrition. This is essential as malnutrition delays patients' surgery which will have a negative effect on the child's development.
- Ensuring quality of education. When children are healthy physically and mentally, the journey of education will follow smoothly. The physical appearance becomes one of the reasons why children quit their school.
- Reducing inequality/eliminate discrimination. The society hopefully will treat them equally as they treat other people, and they will stop making those with craniofacial disabilities an object of bullying.
- Ensuring Employment. To have the same opportunity in society and to get a fair job opportunity despite their physical appearance.



YSB staff gave orientation before the Medical Mission on how to take care cleft patients pre and post-surgery.

PROGRAMS

REGULAR SURGERY & SMILE HOUSE

To date, YSB has supported as many as 3883 craniofacial disabilities surgeries of 3743 patients. In 2023 a total number of 137 surgeries have been successfully accomplished. Among them,

- 69 cleft lips surgeries
- 44 cleft palate surgeries
- 16 bone-graft surgeries
- 8 craniofacial surgeries

MEDICAL MISSIONS

4 Medical Missions were organized; three were held in Bali (Kasih Ibu Tabanan Hospital, Parama Shidi Hospital Singaraja and Bhayangkara Hospital Denpasar) and one was at St. Gabriel Hospital Kewapante, Maumere, East Nusa Tenggara Province.

- 82 cleft patients signed up for the programs
- 59 cleft patients received the surgery
- 39 cleft lip patients
- 20 cleft palate patients



dr. Ardhy, a plastic surgeon doctor checking patients before cleft surgery during Medical Mission program at Parama Shidi Hospital, Buleleng, Bali on June 2023.

**SOCIAL AWARENESS
&
PUBLIC GATHERING**

- Cangu Community School (08/02/2023)
- Desa Tuwed, Jembrana regency (16/03/2023)
- United in Diversity gathering program (14/03/2023)
- STIKES Buleleng (17/05/2023)
- Radio of the Republic of Indonesia (18/09/2023)
- Outpost Nyuh Kuning Ubud (22/09/2023)
- Tejakula district, Buleleng regency (17/09/2023)
- SDN 7 Mas, Nyuh Kuning (08/11/2023)
- Empathy School (09/12/2023)
- More than 350 participants joined our awareness

**OUTREACH
PROGRAMS**

- Buleleng and Maumere
- Programs: Nutrition, patients' visit, medical mission and social awareness.
- 8 patients receive milk formula and other good supplements regularly for 8 months and 9 patients receive irregularly in Maumere
- There were 12 patients received milk in Bali

**PRELOVED
DONATIONS**

More than 50 boxes of preloved clothes were distributed to people in different places, to help those affected by natural calamities or those people in secluded places. This year we distributed them directly and through other organizations.

- Jembrana; to helped those affected by the flood in collaboration with BIWA.
- Clothes' donation to Pemuteran, Buleleng in partnership with Rotary Club of Bali Seminyak.
- Clothes' donation to Amed, Karangasem and Desa Kutuh, Bangli by the Smile team

FUNDRAISING:

- **JUMBLE SALE**
- **BOOK FAIR**
- **BAZAAR**
- **CHRISTMAS CANDLE LIGHT DINNER**

Jumble sales have become a regular smile shops program for fundraising during this year at Smile Shops in Nyuh Kuning, Ubud and Sanur. Likewise, as we received lots of donated books so we often organize book fairs at the Smile House. Added to the program of fundraising, Christmas Candle light dinner is our annual fund-raise event organized by Biku Restaurant.

- Jumble Sale: 23 times
- Book Fair: 7 times
- Anniversary bazaar: 1 time
- Bazaar organized by others: 3 times
- Christmas Candle Light Dinner: 1 time

DONORS VISIT

YSB was very blessed to host visits from some of our donors. The visits aim to strengthen the bond of partnership between the two parties. In 2023 we hosted visits from:

- Benjamin Foundation visit on August 21,
- Smile Train Indonesia visited along with their Ambassador Catriona Gray in June 2023
- The Church of Jesus Christ of Latter-day Saints Foundation visited YSB three times in 2023.
- G500 of Telkom Jakarta on August 23, 2023
- Other individual donors



Catriona Gray (Miss Universe 2018), the Smile Train Ambassador, learned Balinese dance with Yayasan Senyum Bali's patients during their visit to Smile House in June 2023.

18 YEARS OF YSB: JOURNEY OF GRATITUDE



Ibu Mary Northmore along with several donors, hospital partners and friends cut the cake during YSB's 18th anniversary event last August 2023

In the month of August 2023, YSB celebrated the 18th year of serving the community, especially those with craniofacial abnormalities.

This year, YSB is focusing on the theme of "Journey of Gratitude" which recalls our appreciation as our vision and mission in helping the people continues standing firm despite our struggle during the pandemic time.

As part of our thanksgiving anniversary celebration, a series of programs were organized. We started by the temple cleaning, self-purification and communal prayer at Kereban Langit Temple, Denpasar.

Following, as part of our solidarity with the people in the mountain area, all of YSB staff gathered their pre-loved items to be distributed to them. Thus, on August 20, they went to Kutuh village, Bangli regency to share with the villagers our happiness by organizing some games with the local children and delivering some clothes, bags, water bottles, shoes, etc. More than a hundred adults came and gladly received what we shared with them.

We marked our anniversary with a simple celebration at Bali Banana Cacao Park on August 25, 2023. During the program we presented Balinese dance prepared by the father of our patient. The event was attended by some of our donors, hospital partners, doctors, friends and patients.

Apart from the thanksgiving event, we also held a 'rare bazaar', with door prizes, and fashion show for fundraising purposes. We appreciate the hard work of our volunteer models who gave their time and talent to support YSB programs to help those with craniofacial patients. YSB likewise thank all the donors who are funding our program through prizes.

YSB, through the Founder's speech during the anniversary program, appreciates and thanks all parties who have tirelessly and generously provided support in many ways for the realization of its vision and mission in serving the community.

Lastly, YSB hopes that in the years to come the foundation can expand more services towards comprehensive care and facilities especially for the cleft patients in Bali and nearby area.

SMILE SHOPS



In 2023, the Smile Shops experienced many changes. One of these changes is the merger of two shops in Sanur into one, namely the Sanur – Buyan Smile Shop. This shop currently has a new face after undergoing renovation and rearrangement.

Apart from that, this shop, located on Jalan Danau Buyan, also has a wide variety of goods, including lots of books. Besides the interior makeover, the Buyan Smile Shop has also been equipped with a canopy at the front, making it easier for staff to hold events such as jumble sales and offering more display in front.

Furthermore, the Smile Shop in Nyuh Kuning, Ubud is also experiencing progress. It is not only a place to shop and donate, but also a place to learn. For example, on November 8 2023 we received an 'educational trip' visit from public elementary school (SDN 7) Mas, Nyuh Kuning, Ubud, the 1st grade of elementary school.

The aim of the visit was to teach the children to appreciate what they have and to be able to share with others, especially those who are in need. There were around 25 students along with 2 teachers and approximately 10 escorts who also came to the shop.

Through this program, YSB had the opportunity to explain about YSB services to the community and provide an introduction to various facial deformities and explain about the smile shop; what, how, and the purpose of establishing smile shops. YSB really appreciates this activity, because in this way we can participate in the youth formation from an early age.

YSB greatly appreciates the generosity of the donors who faithfully play their part by donating their preloved goods regularly. Similarly, we also grateful for the loyalty of our customers who contribute by supporting hundreds of patients with facial disabilities by shopping at Smile Shops.

Ayu, one of our Smile Shop assistance, busy attending the customer at the cashier table of Smile Shop Nyuh Kuning, Ubud.



IMPACT STORIES

ATONG LOSEN: A JOURNEY TOWARDS TRANSFORMATION



Atong Losen was born normally on September 01, 2001 in a secluded small village of Way Gay, Way Gay, Kecamatan Sulabesi Selatan, Sula archipelago regency, North Moluccas. When he was two-years-old a small lump grew on his left cheek. The lump got bigger and bigger and the wound became ulcerated. Due to his family's financial difficulties, they just treated him at home with the traditional remedy, instead of bringing him to the hospital.

With the traditional medication, the wound on cheek improved, but not on the lip. Therefore, his teeth developed haphazardly. Since then, he has not been able to open his jaw, as he suffers from ankylosis or 'frozen bones'.

The 22-year-old man was in need of craniofacial surgery so that he could open his jaw and mouth properly. Also, because of what he suffered from age two-year-old, Losen never went to school as he felt inferior in society.

Losen is the eighth-child in the family of nine siblings. He comes from a very simple family. They earn their living as fisherman (father) and small farming (mother). Their income is only enough for them to meet their daily needs.

Losen's family learned about YSB through our friends (Bu Jeni and Sofia) who care for the people on the island who have difficulty to access medical help. Thus, Ibu Sofia visited his house and convinced his family of YSB services, eventually bringing Losen and his older sister to Bali for his surgery. Five other cleft patients from Sula also came, to get the free surgery from YSB.

Through the Smile Foundation of Bali (YSB), Losen met with two different plastic surgeons in Bali prior to his first surgery. At last, on November 16, 2023 at Prof. Dr. I.G.N.G. Ngoerah General Hospital. Denpasar. The surgery process of Losen will take require steps of surgery, consequently it will be some time before the final result (possibly up to two years).

Today, Losen is under the orthodontist care as he is in need of braces for his teeth for period of time before his next surgery.

Nonetheless, though time wise the process takes longer than the family expected, Losen and the rest of the family feel grateful and happy as he already shows great progress with his surgery. They express their appreciation for YSB who gave full support and accompany Losen for all the journey toward his transformation.

They hope that by the physical transformation of their son, the future of Losen will open widely and that the society can give him the opportunity that he never felt before. His smile already is wonderful to see.



Losen and his sister took picture with our volunteers from New Zealand.

NYOMAN RAVINDRA:

Nyoman Ravindra comes from the small village of Sukadana, Kubu, Karangasem Regency, about four hours' drive from Denpasar. He was seven-months-old when his parent brought him to YSB to arrange cleft lip surgery.

The small family earn their living from daily labour as the father is working in the local stone and sand mining nearby. Therefore, they cannot afford to pay for private cleft lip surgery due to their economic condition.

Ravindra is the youngest child in the family, as he has two older siblings. He was born with bilateral complete condition. Ravindra isn't the only one who has a cleft lip condition in his family, but the eldest in the family – his sister experienced the same, and she completed the surgery. Not only suffering from this cleft condition, his sister also has glaucoma which causes one of her eyes to be blind.



The contact point with YSB helped the family to get a fast response for their son's cleft surgery. Both the mother and son stayed at Smile House for the surgery. Ravindra received his cleft lip surgery in November 2023 at Surya Husadha Hospital, Denpasar. He is still in need of second surgery which is cleft palate when he is one year-old. Unfortunately, as Ravindra had his laboratory check and met with the pediatrician, the doctor found out that the left side of his eye has a problem and fears that he will suffer from the same problem as his elder sister.

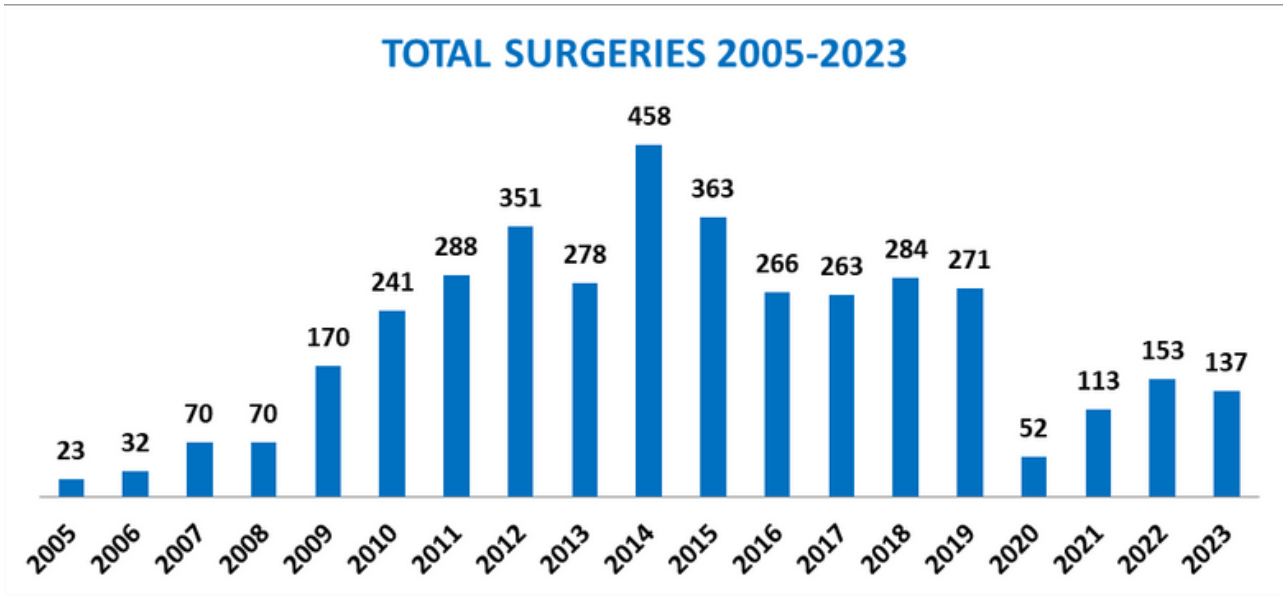
Ravindra’s parents had to work hard taking care of his health. As soon as the cleft lip surgery was completed, they had to take him to the doctor for a checkup before he could undergo cleft palate surgery.

Despite the new information about the health condition of his son, the family is truly appreciating and grateful of YSB for helping the cleft lip surgery of his son. They have great hopes that YSB can take care of their son’s future surgeries, including his eye problem.

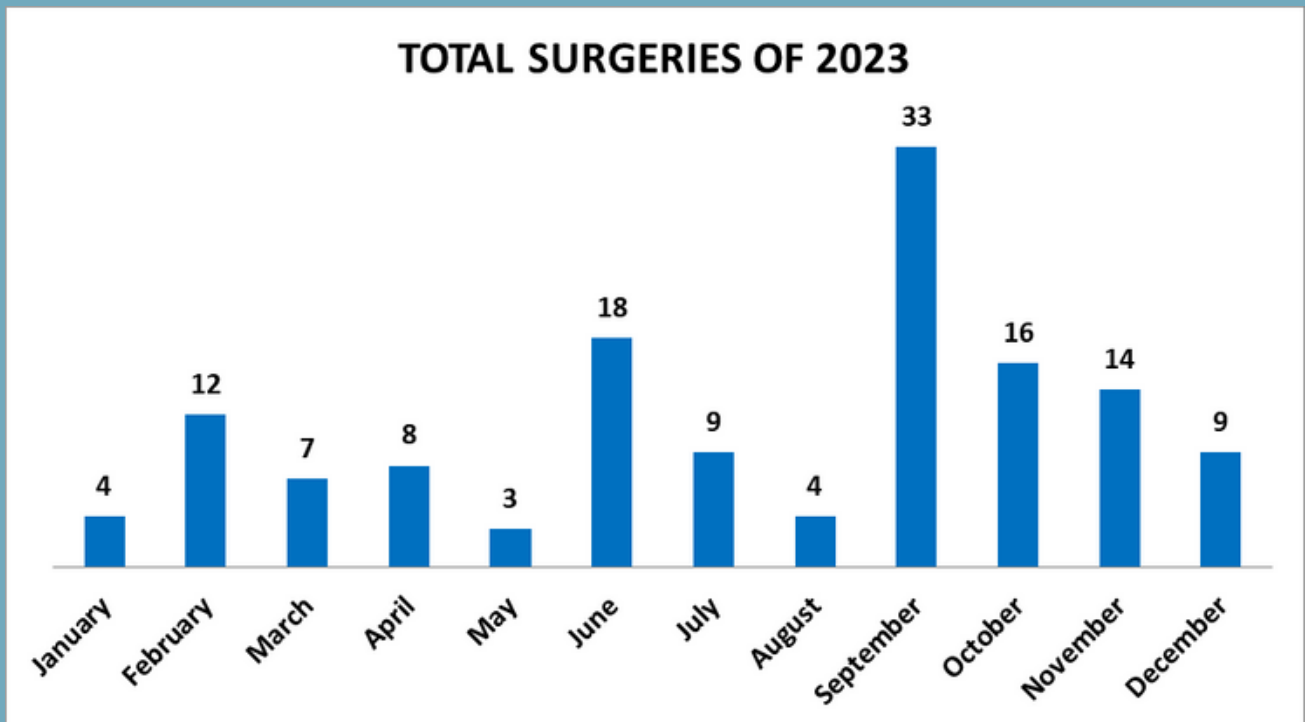
TABLES OF PATIENTS

The below tables show information about the kind of craniofacial deformities YSB assisted along with the total number of patients.

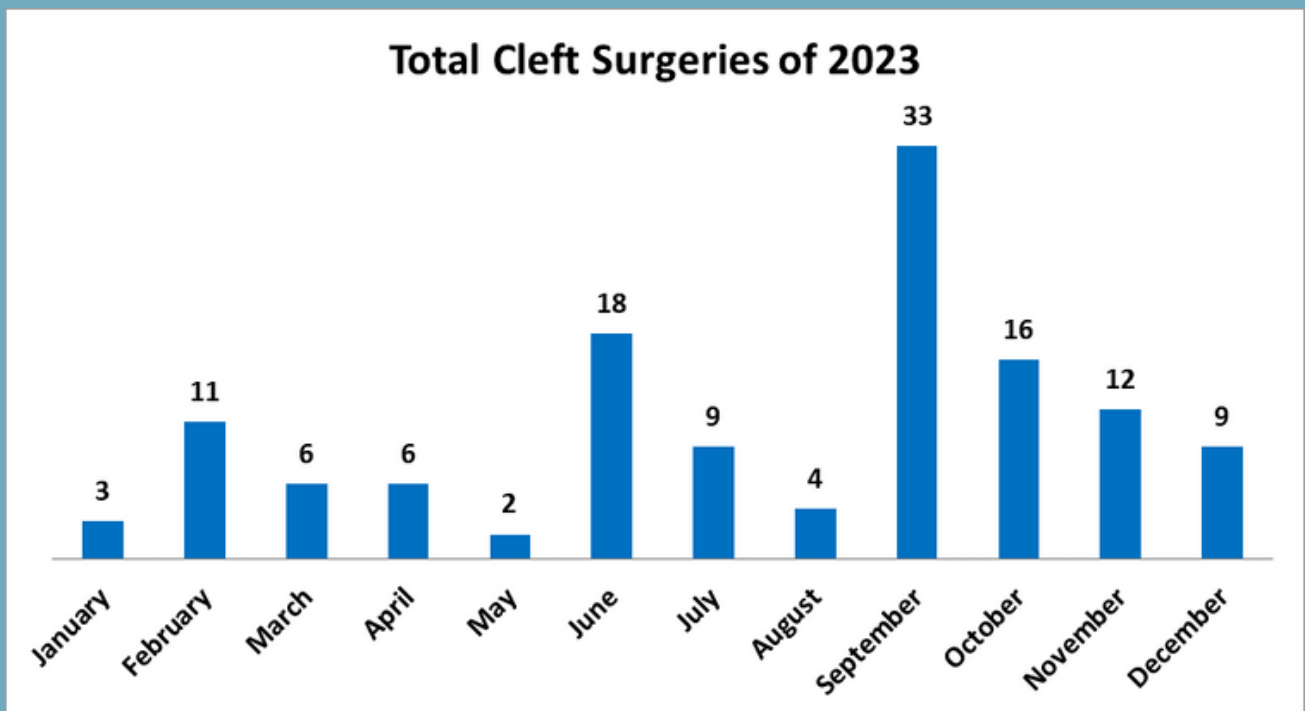
TOTAL SURGERIES 2005-2023



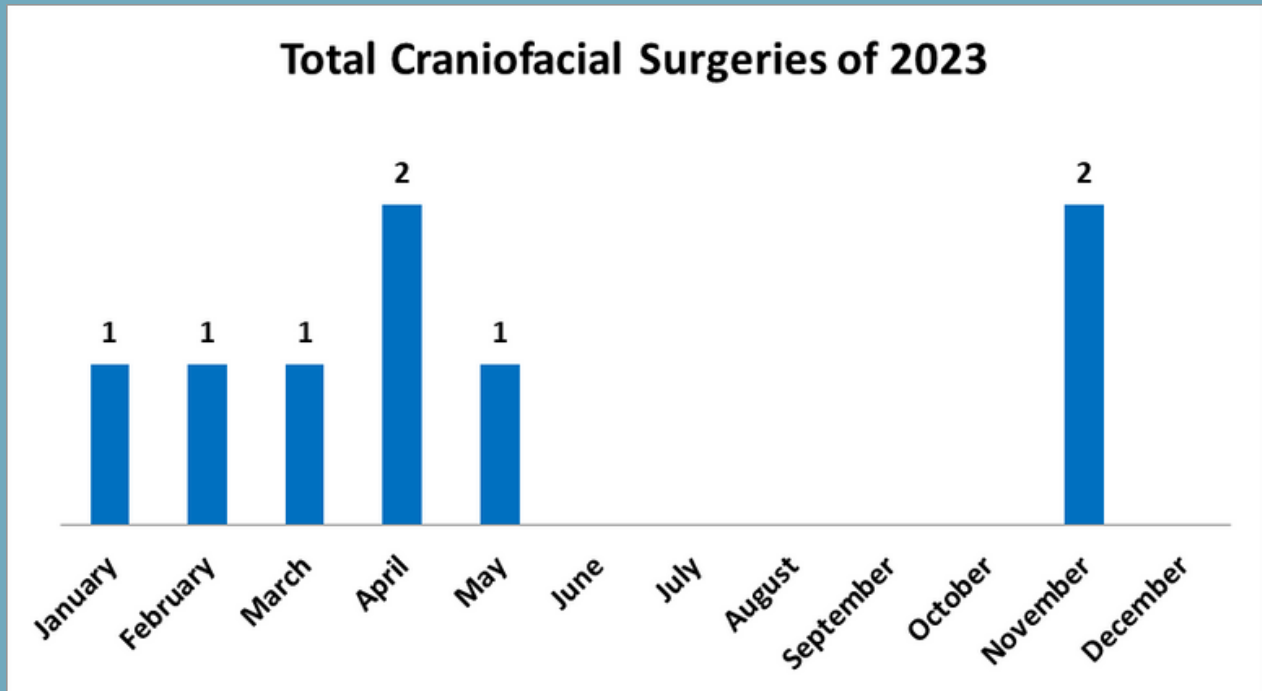
TOTAL SURGERIES OF 2023



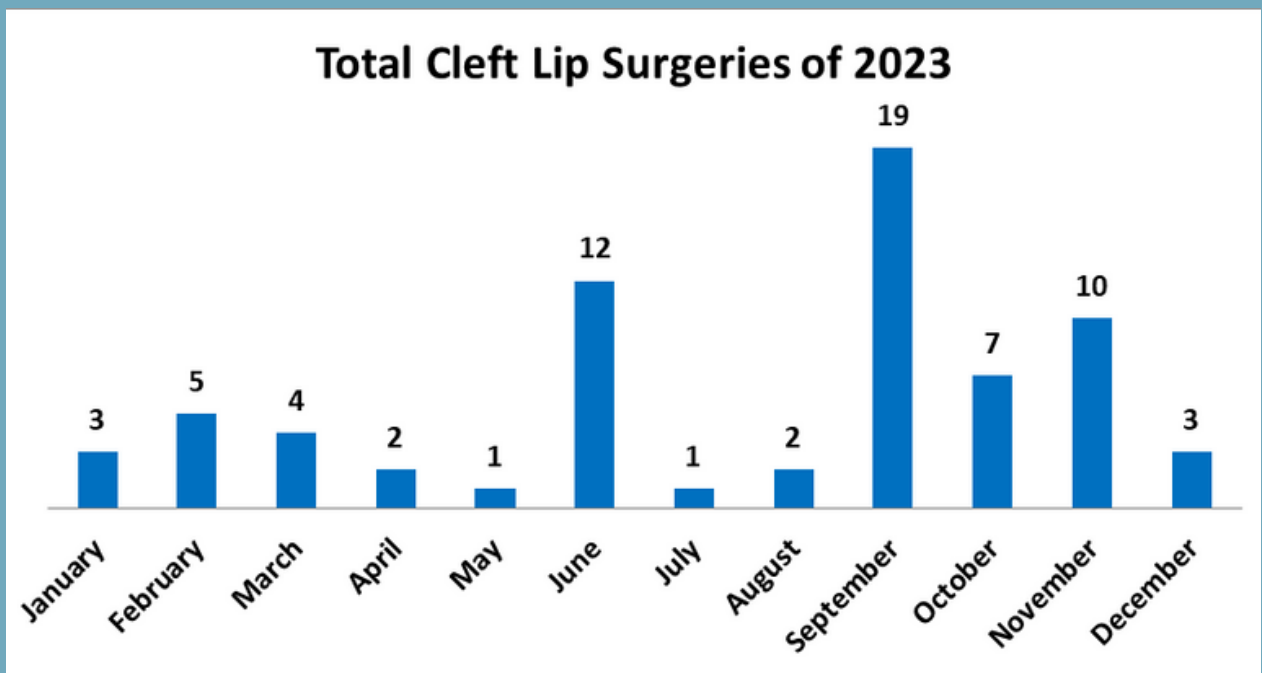
TOTAL CLEFT SURGERIES OF 2023



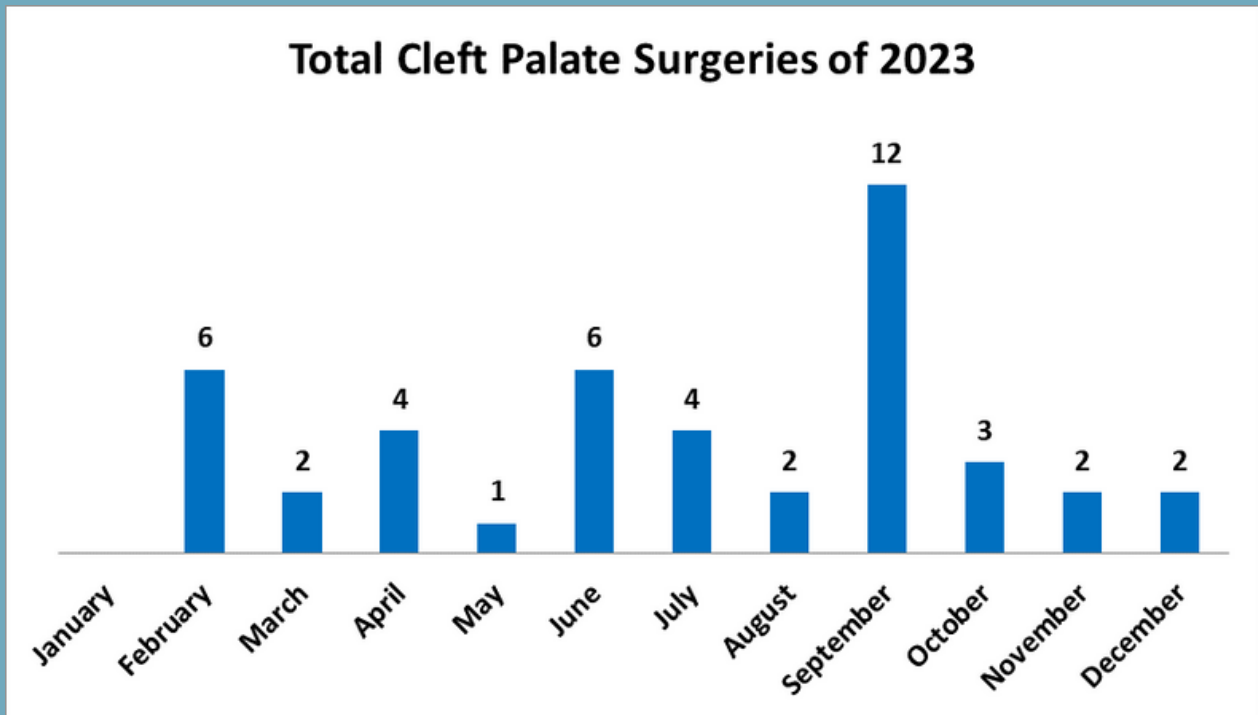
TOTAL CRANIOFACIAL SURGERIES OF 2023



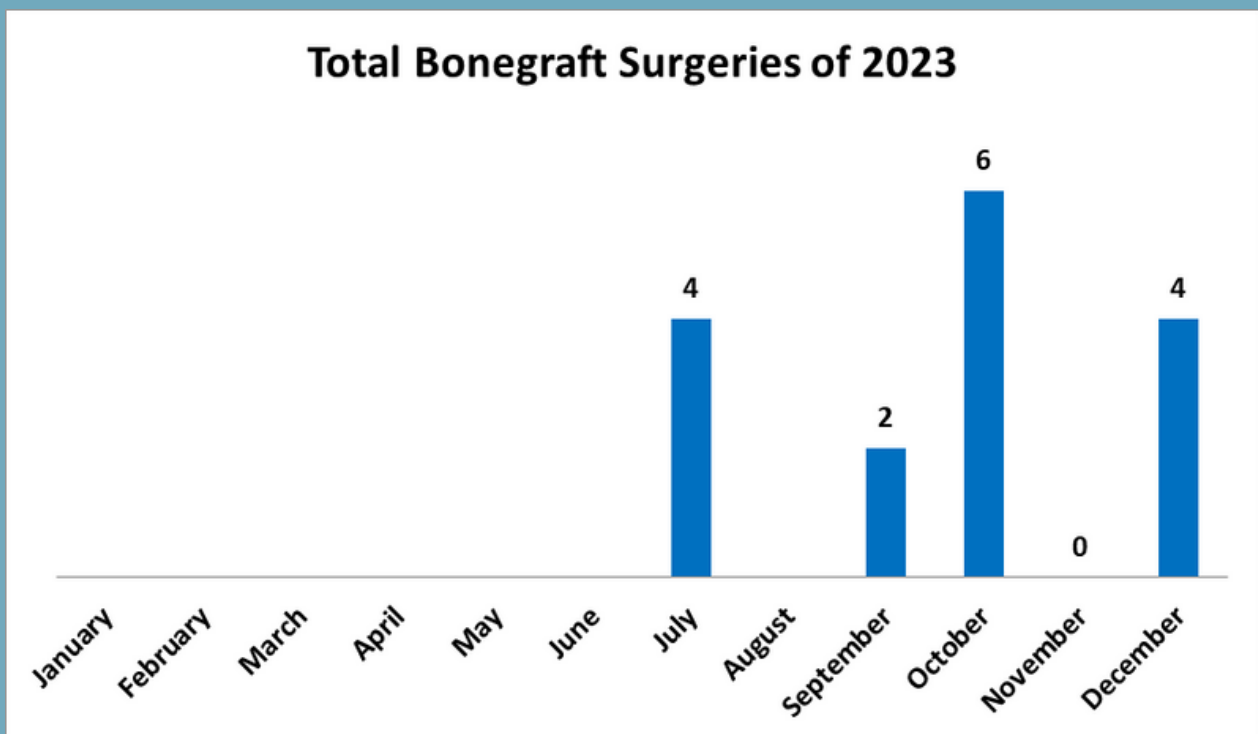
TOTAL CLEFT LIP SURGERIES OF 2023



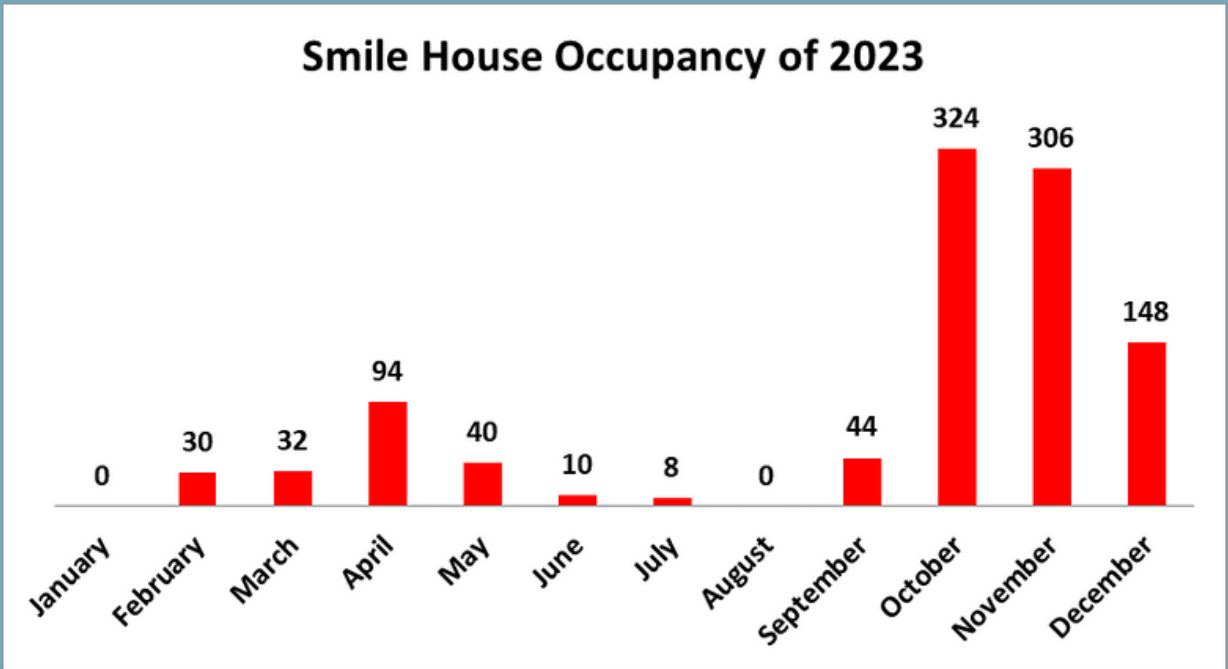
TOTAL CLEFT PALATE SURGERIES OF 2023



TOTAL BONEGRAFT SURGERIES OF 2023



SMILE HOUSE OCCUPANCY OF 2023



Overall, there was a decrease in the total number of patients undergoing surgeries in 2023 compared to the year before. One of the reasons for this was the absence of our main plastic surgeon for study abroad and implementation of that study for about nine months.



Safety audit of clefts surgeries by Smile Train Indonesia and Smile Foundation of Bali at Hospital partner of Kasih Ibu Saba, Gianyar.

FINANCIAL STATEMENT

The financial statement of YSB which comprises the Balance Sheet as at 31 December 2023, the Income and Expenditure Accounts for the year then ended, and notes to the financial statements, including a summary of the significant accounting policies.

We conducted our audit in accordance with the standard on auditing, by an independent entity, in agreement with the ethical requirements that are relevant to our audit of the financial statements.

YSB's management is responsible for the preparation of this financial statements in accordance with the law applicable by the Indonesian government and for internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

Desak Made Sukma Dewi

Chairperson, Board of Management

GOVERNANCE



Board member meeting in January, 2023 during the Annual Report 2022 discussion and approval.



Jero Asri Kerthyasa during Biku Candle Light Dinner fundraising offered raffle tickets to the visitor.

GOVERNING BOARD

Founder
Mary Northmore

Advisory Board

Chair of Advisory Board
Mary Northmore

Chair of Advisory Board I
Denise Finney

Chair of Advisory Board II
dr. A.A. Asmarajaya, Sp.Bp-RE

Supervisory Board

Chair of Supervisory Board
Jero Asri Kerthyasa

Vice Chair of Supervisory Board
dr. Putu Trisna Utami, Sp.Bp-RE

Member of Supervisory Board I
Sarita Newson

Member of Supervisory Board II
Yuli Utomo

Board of Management

Chair of Board of Management
Desak Made Sukma Dewi

Secretary of Board of Management
Reskiana Ramli

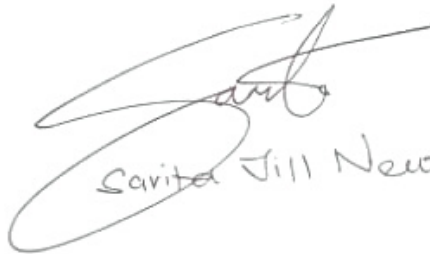
Treasurer of Board of Management
Lusi Damayanti


ACKNOWLEDGMENTS

We acknowledge the generosity of our donors and funding partners, individual donors, friends, and well-wishers for their individual contributions to the vision and mission of YSB. Their kindness is beyond measure as they help not only by financial support for our patients but also some of our appliances. We recognize that we cannot mention one by one all those who support us, nevertheless, we owe them our gratitude.

APPROVAL SHEET

The Smile Foundation of Bali Annual Report 2023 has been approved by.



Sarita Jill Newson


DENISE FINNEY


RESKIANA RAULI


Wisi Damayanti


Sukma Dewi D.M.


MARY NORTHMORE

24/1/2024.

PICTURE GALLERY



The students of Canggu Community School, attentively listened to YSB staff as she shared with them about YSB services to the community in February 2023



The people were flocking to collect clothes as we dropped the donation of preloved clothes, shoes, bags, hats at Amed village in May 2023



On June 2023, Ibu Northmore, Ibu Sukma and some staff of YSB had the opportunity to take a picture with Smile Train Indonesia and it's Ambassador, Catriona Gray as they visited Smile House.



Jazzlicious Community visited Smile House in May as they came to know the works of YSB for the local community. The group consists of different people from different backgrounds and places who love music.



Smile Team and the medical team took picture with the hospital staff after the patients' visit during our Medical Mission in Singaraja, Buleleng, Bali, in June 2023.



YSB was privileged to host the representative from The Church of Jesus Christ Foundation as one of our donors in May 2023



Before the communal and self-purification prayer, one of our staff offers entrance rite at the temple in August 2023



YSB staff organized games for the children at Kutuh community during our social service activity as part of our anniversary program in August 2023



FFun time of 'staff gathering day' at Bali Banana Cacao Park in August 2023



We're pleased to host our outstanding donor from the Netherlands as Benjamin Foundation had the opportunity to visit Smile House with some of their family members.



Telkom Jakarta, G5000 IDI (5000 movement) visited Smile House. We appreciate their generous contribution for the better future and beautiful smiles of our patients.



YSB representative along with a patient and the father of our patient had the occasion to share about our services and program in the community on air at Radio Station of Republic Indonesia, Denpasar in September 2023.



YSB staff were busy collecting consent forms from the parents of patients during the Medical Mission program at St. Gabriel Hospital, Kewapante, Maumere, in September 2023.



YSB outreach staff in Buleleng, visited our cleft lip patients at Desa Les, Tejakula, Buleleng.



Our outreach staff with one of Smile staff from Bali visited the house of our patients in Maumere, East Nusa Tenggara Province, before the Medical Mission program on September 2023



Happily, we received books donation from the Sole Family Foundation Bali.

Our valuable customers busy selecting items during a Jumble sale at Smile Shop Danau Buyan, Sanur. Jumble sales are Smile Shop regular program.



YSB Shop supervisor explained about Smile Shops to the elementary students at Smile Shop Nyuh Kuning, Ubud.



Amadea staff took pictures with the patient who was sponsored by the Amadea Resort and Villas care program during her cleft surgery in the hospital.



YSB provided drinking water for the firefighters during their mission to extinguish the fire at the garbage dump, Denpasar.

YSB STAFF

- Emiliana Saptaningsih → Operational Manager
- Desak Maya Lingga Lestari → Accountant
- Brigitta Engla → Public Relations (January – April)
- Lingga Danu → Public Relations
- Ketut Juniarta → Shop' Supervisor
- Ni Made Sukadihati → Social Worker
- Putu Dian Permana → Patient coordinator
- Made Sarjana → Driver
- Fabianus Saban → Housekeeping
- Ni Wayan Purniasih → Cook (2022 – 2023)
- Alexander Haen → Cook
- Ayu Putu Sumaningsih → Shop Assistant
- Desak K. Kartika Dewi → Shop Assistant (2020 – 2023)
- Romualda Resti Anggraini → Shop Assistant
- Ni Kadek Yupik A. → Shop Assistant (2021 – 2023)
- Ni Kadek Ana Ariani → Shop Assistant
- Gede Kriss Budianto → Outreach Staff
- Gabriel Floriberto Rehi → Outreach Staff



After the anniversary program at Bali Banana Cacao, YSB staff took pictures together with Ibu Mary and Ibu Sukma.

HOW TO SUPPORT THE SMILE FOUNDATION OF BALI



**SMILE CHARITY
SHOPS**

**DONATION DROP
BOX**

BCA BANK

Account name: YAY SENYUM BALI

Account no: 1350300011

Swift Code: CENAIJJA

*Thanks to all our
donors, volunteers,
supporters and patients!*

CONNECT WITH US

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