

YAYASAN SENYUM BALI

ANNUAL REPORT

ANNUAL REPORT 2021



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FOUNDER'S FOREWORD

The challenges created by the pandemic continue to hinder our efforts to fulfil our founding mission, however we do see light at the end of the tunnel in that we have carried out two medical missions this year, and been able to assist our patients, their families, and the wider community in a variety of ways both medical and social.

I remain very proud of our staff and their flexibility and deep compassion and commitment to our work. The three Smile Shops have kept an inflow of funds so that we could continue to pay our staff salaries, and maintenance work on the Smile House means we are ready to accept patients and escorts as soon as that is feasible. We are very conscious of the long waiting lists on Bali and the islands to the east.

Your support, as donors, supporters, medical personnel, and friends has kept us positive and forward-looking, and we anticipate a happy and productive year ahead.



My heartfelt thanks to you,

A handwritten signature in black ink that reads "Mary Northmore".

Mary Northmore



"SMILE HOUSE STAFF"



CHAIR PERSON'S FORE WORD

2021 was still affected by the uncertain situation brought about by the COVID-19. Despite the global health emergency and restrictions, The Smile Foundation of Bali (YSB) continues to do its best to serve the community in any ways possible.

Though the Smile House has been closed for in house patients in the past two years for patients from outside Bali, we were still able to assist with regular cleft surgeries for Bali patients, as soon as our partner hospitals and doctors were ready with COVID-19 health protocols always in place.

All the programs and activities possible to be carried out in 2021 are summarized in this annual report.

We have been very fortunate, despite this difficult time, that we still receive support from our faithful donors , friends , partners , volunteers and the communities. Our sincere appreciation and thank you!

I am very hopeful that 2022 will be the last year of the COVID19 pandemic. A year where YSB can fully operate, continue our programs optimally to reach out to many more patients with craniofacial disabilities. A time of peace, healing and progress for the world

With very best wishes,

Desak Made Sukma Dewi

Chairperson, Board of Management



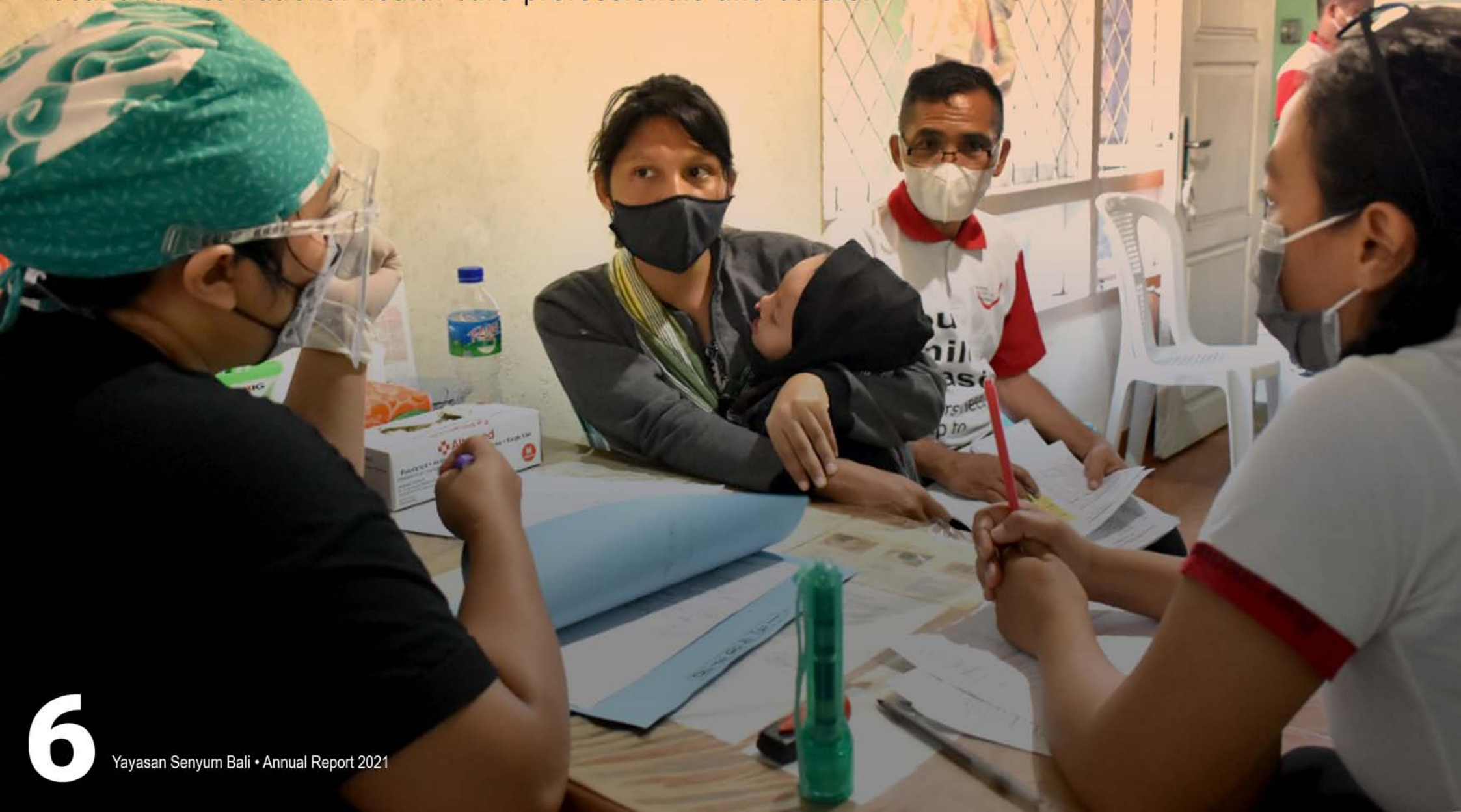
VISION

VISION

To reduce the suffering currently associated
with craniofacial abnormalities

MISSION

To improve the quality of life by facilitating the delivery of health care to people with craniofacial disabilities in Indonesia in partnership with local and international health care professionals and others.



Our social worker gives orientation to the escorts before their children get cleft surgery.

WE ARE
YAYASAN SENYUM BALI

Her work continues to thrive, reaching many places in Bali, Lombok, Bima, Flores, Sumba, Timor, Papua, Java, Celebes and Borneo island.

A YEAR OF RESILIENCE

The year 2021 is not much different from the previous year. The pandemic is still engulfing all parts of the world without exception.

In 2021, many still implement a lockdown policy despite the vaccination program. There are stringent restrictions on travel, social interaction and access to public spaces.

This situation had a profound impact on YSB. Although the service for cleft and craniofacial surgery continues, however, YSB has not been able to operate normally.

The Smile House has not yet been opened to accommodate patients from outside Bali, surgery is still limited to patients living in Bali, our social awareness programme has been cancelled, many medical missions have been postponed, several fundraising activities have been annulled, and visits to the Smile House and volunteering programs have ceased.

However, we are consoled that in the midst of this prolonged pandemic YSB remains faithful in carrying out its mission and services to people with craniofacial disabilities by implementing COVID-19 health procedures.

All YSB staff have received complete vaccinations this year, and this meant YSB optimally operated although the number of surgeries being assisted is lower. The Smile Shops have run optimally.

In 2021 YSB succeeded in providing surgical assistance to more than 100 patients, of whom two had non-cleft craniofacial deformities.

Though it was only twice, YSB managed to organize Medical Mission programs in Bali and East Nusa Tenggara Province with the collaboration of YSB, Smile Train and also the Hospital Bhayangkara Denpasar and St. Raphael Hospital, Cancar. A total of 38 patients received their free cleft lip and cleft palate surgery in the two Medical Mission.

It didn't stop there, YSB chose to share basic foods, milk, clothes, and face masks with those in need, especially our patients, rural communities, those affected by COVID-19, and also victims of natural disasters in NTT.

Patients' visits by our outreach staff is still ongoing, although we reduced the intensity. Some of our outreach programs had to be canceled due to the pandemic, including; medical mission and social awareness.

We thank all the donors who in the midst of this pandemic still give wonderful support to us both financially and in preloved goods. These donations mean a lot for our patients and to support our Smile Shops.



Our outreach staff, went to visit a patient in the mountain area of Buleleng Regency.



Patients and their escorts had COVID-19 test before the surgery at RS. Bhayangkara, Denpasar, June 2021 during the medical mission organized by YSB in collaboration with Smile Train and the Indonesian Police Force.



Our Commitment Going Further

In the second year of the pandemic, YSB remained committed to continuing surgery services for patients with cleft lip, cleft palate and facial defects. Our mission is a promise and commitment to provide a brighter future for our patients.

Health

We have built credibility as a strong NGO caring for those with craniofacial disabilities. Free cleft lip, cleft palate and craniofacial surgery is a key contributor to our services for child well-being, that has impacted more than 3,500 children in more than 10 provinces in Indonesia.

Nutrition

Since 2010 we have allocated some of our funds for the better nourishment of our patients. For safety and security reasons, our standard of patient's surgery include age and weight. To meet this standard, especially patient's weight, YSB assists with providing them vitamins and milk formula for their better nutrition.

COVID-19 and Disaster Response

On 11 March 2020, World Health Organization (WHO) declared COVID-19 a pandemic, since then the whole operation of YSB has been affected. Similarly, in 2021 many disasters took place in Indonesia.

YSB is responding to the devastation impact of these catastrophes through different means. This year, YSB had the opportunity to share donations of basic food to several families affected by COVID. Some useable clothes were delivered and sent for the Bali and NTT areas. We also had the occasion to share masks with patients and their families



YSB donated some clothes to the victims of natural calamity on Sumba Island, NTT.

Collaboration with different partners

Our review of progress during 2021, shown in the pages of this update, tells us that we are heading in the right direction. Now we need to go further. The COVID-19 pandemic has affected many programs of YSB, including postponing surgeries for our patients.

Our urgent area of action remains strong and relevant, which is the well-being of our patients. Thus, we are learning to focus on our priorities to ensure maximum impact.

Since our foundation we have established collaboration with more than 20 hospitals, private and government. These hospitals are located in Bali and outside Bali and abroad.

There are now eleven plastic surgeons who faithfully assist YSB patients' surgery with the help of other doctors and nurses.

Correspondingly, networking with other funding organizations, local NGO's, community and private partners is one of our key success stories of YSB.

Even though we cannot operate normally, our Smile charity shops still contribute greatly to patient and office operational costs. In this pandemic condition, the Smile Charity Shops still try their best to raise funds to keep the YSB program running. Various activities were carried out such as flash sales, joining other bazaars, and participating at the Sanur Sunday Market. Currently there are three Smile Charity Shops, two in Sanur and one in Ubud.



First Smile Charity Shop flash sale was organized at Jl. Danau Buyan, Sanur in 2021.



Our outreach staff in the outskirts of Maumere, East Nusa Tenggara Province, Pak Berto visiting the home of our patient whose father is working as a mechanic. The house serves as their place of stay and the place of work.

Our Priority, reaching the most vulnerable

COVID-19 has affected many aspects of human living. Guided by our 2020 goal of hope for people with craniofacial disabilities, our focus of helping the most vulnerable patients continues so that they can experience the fullness of life and have a better future. Our work reaches people particularly children, no matter their background and location.

Cleft Surgery

Assisting in cleft lip and cleft palate surgery during the pandemic must be done carefully. YSB continues to assist surgical services for patients living in Bali by implementing the operating protocols during the COVID-19 pandemic.

Every patient who will be operated on is required to perform a SWAB-PCR test plus antigen test for the patient's escort.

In the second year of COVID-19, the number of patients with cleft lip and cleft palate that we help has increased compared to 2020.

A total of 63 patients with cleft lip and 48 patients with cleft palate were successfully assisted by us, which is a remarkable number given the challenging conditions of COVID-19.



Outreach Program

The pandemic period is not an excuse for our outreach staff to stop their community services to society. By implementing the health protocols, our outreach staff continues to work tirelessly, visiting craniofacial patients in remote places.

Many new patients were listed to get free surgery, and they are on our waiting list, since surgery program slowed down during the pandemic.



Medical Mission

Over the year, we have worked with different partners in order to reach out to many patients.

This year we were pleased to organize two medical missions.

One medical mission was organized in Bali in collaboration with Smile Train Indonesia, and The Indonesian Police Force of Denpasar, Bali. The medical mission was held at Bhayangkara Hospital (Police Hospital). As many as 12 patients were able to get their surgery.

Towards the end of the year, YSB had the opportunity to go to Manggarai Regency for medical mission. There were 50 patients signed up in the program, yet only 25 were completed, due to several factors, one of which was the limited equipment in the operating theater.

The surgery was performed at St. Raphael Hospital, Cancar, Ruteng. The medical mission was planned in collaboration with YSB, Smile Train Indonesia, and Pak Ferdinandus S. Jelalu.

Preloved Donation

During the pandemic, YSB received a lot of donations of clothes and other items. We donated part of what we received to people who are in need in some villages. Among them were villages in Kintamani-Bangli Regency, Karang Asem, and Nusa Penida-Klungkung Regency. We also had the opportunity to help flood victims in Sumba of Nusa Tenggara Province (NTT).

Support for COVID-19 Affected

COVID-19 generated various ways of helping others, not only by financial assistance did donors help us, we also received support in the form of basic needs such as rice, milk formula etc from our donors. Sometimes we give these donations back to patients in need, especially those affected by this pandemic. We also had the chance to hand over these aid to needy people in Denpasar city through a public kitchen managed by the Denpasar City Social Service.

Craniofacial Surgery

Towards the end of 2021, when COVID-19 cases decreased in Indonesia, YSB successfully facilitated 2 surgeries of children with craniofacial deformities in Denpasar, Bali. One of the patients came from Batu Riti, Tabanan Regency, and the other patient was from Jimbaran, Badung Regency. Both patients had their surgery in Bali Royal Hospital (BROS) with the help of dr. Made Suka Adyana, Sp.BP-RE.



SMILE HOUSE

Renovation

In the second year of this pandemic, the Indonesian government implemented Social Activity Restrictions (PPKM) as the spread of the Delta variant in Indonesia was growing fast.

All activities of YSB in the office and Smile Shops were suspended and temporarily closed in accordance with government regulations.

YSB used this PPKM opportunity to renovate the Smile House. Several repairs and re-painting of SH were carried out for the convenience and comfort of patients who will stay at YSB.



YEAR 2021 IMPACT

113 patients
got free surgeries

As many as 63 cleft lip
patients were assisted

We assisted 48
cleft palate patients

We distributed basic food
to **more than 60 families**

YSB provided milk formula
for more than **80** underweight children

2 Medical Missions were organized in Bali and East Nusa Tenggara province
As many as 65 patients were signed up in these programs, 38 of them received surgeries

YSB sponsored 2 craniofacial patients
from Bali

In 2021, we donated wearable clothes
to more than 10 villages in Bali and NTT

Since its foundation, YSB has assisted **3593** surgeries of cleft lip,
cleft palate and other craniofacial disabilities in Bali and outside Bali

Smile House after the renovation



Cancar Medical Mission

A story from the land of spider-web rice fields

Cancar is a small village located in Manggarai Regency, NTT Province. Having fresh weather, Cancar is blessed with beautiful nature. It is a place of spider-web rice fields, famous as a tourist attraction. It takes about 3 to 4 hours by car from Labuhan Badjo airport to Cancar.

YSB had the opportunity to plan a Medical Mission program in Cancar, to be precise at the St. Raphael Hospital, on 16-18 December 2021. Due to the travel restrictions during this pandemic, it is even more challenging to organize surgeries for our patients from outside Bali, who normally are flown over to Bali to receive their surgeries. However, as soon as the travel restriction was lowered and it was possible for our medical team to travel, we took the opportunity to go to Cancar, Manggarai Regency, NTT where the number of patients waiting for surgery was increasing and their age growing.

Arriving at St. Raphael Hospital, the YSB team and the team of doctors from Bali were welcomed by the nuns who manage the hospital and Pak Ferdinandus S. Jelalu (Pak Ferdi) as the patient coordinator. There were about 50 patients and their parents waiting for us to arrive at the hospital. They came from villages in the districts of Manggarai, there were even some patients who came from other districts.

After carrying out COVID-19 procedures and health screening, there were about 31 patients with cleft lip and cleft palate accepted for surgery, and on December 16, there were several patients who received surgery. Due to technical problems, the team of doctors managed to provide surgery to 25 patients, while as many as 6 patients had to be postponed.

The patient's parents were very happy and touched by YSB's arrival at their place. Many were desperate with this pandemic; they thought that their child will have to wait even longer to get surgery. They were very grateful and appreciate what YSB has done by providing free surgery for patients' clefts. They hope that their child can still access YSB support yet again, especially for those whose surgery were postponed and those who still have to undergo follow-up surgery.

After an absence of 6 years, YSB returned to Cancar with a Medical Mission activity. The hospital indeed appreciates the program that really helped the community, especially because of their poor economic condition. They also hope that this kind of activity can be carried out regularly every year.

This Medical Mission activity was carried out with the collaboration and support of all YSB donors, especially Smile Train Indonesia, RS. St. Raphael, Pak Ferdi and also the medical teams who work tirelessly being part of YSB's mission.

YSB

team giving the orientation to the
patient's escorts on how to care
for cleft patient's post-surgery
during the Medical Mission in
Cancar, NTT province,
December 2021



PATIENT'S STORY

Ginna Angelina

Ginna Angelina Miyuki Kawai Limboki (Ginna) was born on June 17, 2015 in Kolonadale, Manado, North Sulawesi Province. Her parents are Ricky Limboki and Dian Sainan.

Unlike her twin sister, Ginna was born without a nose. She got her first surgery in one of the hospitals in Manado when she was only eight months old. The surgery was intended to close the hole meant for her nose. Despite the first surgery, Ginna must undergo another surgery for her nose.

By the end of 2017, the family moved to Bali for work reasons. The father was working in a travel agent as a driver before the pandemic. COVID-19 pandemic affected all aspects of life globally, and resulted in Ginna's father losing his job.

Presently, the family is living in a rented room in Jimbaran, Badung Regency, Bali. To support the family, the mother is working as a caretaker in a local private school. In this rented room, Ginna lives with her two siblings and parents.

It was through Sole Man foundation that the family heard of YSB, and brought her to the Smile House.

The family was so delighted to know that YSB could help the surgery of their daughter. It was like dream come true. Before, they didn't know that there is a foundation that could help freely the surgery of those with such a defect. They understood their daughter needed surgery, but their economic condition didn't allow them yet to bring Ginna even to a doctor.

Through YSB, Ginna underwent different tests and medical treatments before her surgery. It was on October 23, 2021 that Ginna received her surgery at Bali Royal Hospital (BROS) with the help of dr. Made Suka Adnyana, Sp.BP-RE.

Both parents were in tears to see the new face of Ginna. Ginna was extremely pleased with the result of the surgery. She is happy with her new face, that now she can wear eye glasses.

Ginna's journey of surgery is not yet over. She needs to have a follow up surgery after this. The family wish to get another help from YSB for Ginna's third surgery, however, they are planning to go to their hometown as the twin must go to school, while they have no budget to send them to study in Bali.

Ginna's family thank YSB and Benjamin foundation who supported Ginna's surgery. They wish that many like Ginna in Indonesia will benefit from the presence and services of YSB. They consider YSB not only changing the face of those with craniofacial disabilities, but transforming the life of many children in Indonesia.



Ginna with dr. Made Suka Adnyana, Sp.Bp-RE.



Ginna and her twin sister, Gitta, photo taken at their rented house after the surgery on November 2021.

Left corner: Ginna before the surgery.

Financial Statement

The financial position of Yayasan Senyum Bali has been audited as of December 31, 2021. It comprises the statements of our financial position from January 01, 2021 to December 31, 2021, related statements of activities, cash flows and operational expenses for the year ended.

These financial statements are the responsibility of the Foundation's management.

We conducted our audit in accordance with generally accepted auditing standards, and with the approval of our external independent public auditor. An audit also includes assessing the accounting principles used and evaluating the overall financial statement presentation. Monthly and annually we report our responsibility of taxation to the central government according to the regulatory procedures.

Enclosed in this Annual Report of 2021 is the audited financial report of 2021.

Desak Made Sukma Dewi
Chairperson, Board of Management



Visit of Smile Train Indonesia to Smile House last December 2021

GOVERNING BOARD

Founder
Mary Northmore



Advisory Board

Chair of Advisory Board
Mary Northmore

Chair of Advisory Board I
Denise Finney

Chair of Advisory Board II
dr. A.A. AsmarajayaSp.Bp-RE



Supervisory Board

Chair of Supervisory Board
Jero Asri Kerthyasa

Vice Chair of Supervisory Board
Eko Prabowo

Member of Supervisory Board I
Sarita Newson

Member of Supervisory Board II
Yuli Utomo



Board of Management

Chair of Board of Management
Desak Made Sukma Dewi

Secretary of Board of Management
Ni Pt Sariani Dewi

Treasurer of Board of Management
Made Rony Sri Widawati



Cleft patients after screening and orientation at Smile House before the surgery during the Medical Mission at RS. Bhayangkara, Denpasar, 2021

Acknowledgments

We sincerely thank all our donors and funding partners, individual donors, friends, and well-wishers for their invaluable contributions to the vision of leaving no one behind:

AAMP TSEL

Amadea Resort and Villas

Azul Beach Club Bali/Bali Mandira PT.

Bapak Andi Frederik and Ibu Eva Magdalena

Bapak Ferdinandus Suwardi Jelalu

Bapak Pugu

Benjamin Foundation, The Netherlands

Bild Hilfe.V. Ein Herz Fur Kinder

Café BatuJimbar – Sanur Sunday Market

Christina Kisnawatu Utomo and Partners, Advocate and Legal Consultant

Citra Foundation

Green School

Denise Finney

Four Seasons Hotel and Resort Sayan, Ubud

Four Seasons Hotel and Resort Jimbaran

Franziska Rapp

Harry Herman Sulai

Hyo Team 21 Dewi Astyna Purba

Ibu Ayuna Kumala

Ibu Nasution Alexander Sasagawa

Ibu Winny and friends

Ibu Yani Suwanda

Ibu Yudhi

Indonesia Australia Language Foundation (IALF), Denpasar

Jacob Walker Gross and Johanna Watson

Jeffry Yohanes Paa

Lenny

Mettur Chockalinga

Miss Nami

Miss Tazkia

Mr. Kevin

Mrs. Karen

Ni Putu Chendy Widya Santi D.

Rochel Siregar

Rotary Club of Bali Seminyak

Smile Train, Indonesia, USA

Stephanie Gunawan

The Maple Beauty and Friends (Buleleng)

Toko Namu Name Cempaka Bali

PT. Masa Angka Consultant Accounting

Bali Med Hospital, Denpasar

Bali Mandara Hospital, Denpasar

Bali Royal Hospital, Denpasar

Dharma Yadnya Hospital, Denpasar

Kasih Ibu Hospital, Saba, Gianyar District

Prima Medika, Denpasar

Prodia, Denpasar

RS. Bhayangkara, Denpasar

RS. St. Raphael, Cancar

Surya Husada Hospital, Denpasar

Sanglah Hospital, Denpasar



YSB Staff



Rusmini

(2007 - 2021)
Cook
Denpasar



I Made Sarjana

(2014 - Present)
Driver
Denpasar



Gede Kris Budianto

(2016 - Present)
Outreach staff
Singaraja



Desak M. Maya Lestari

(2013 - Present)
Accounting officer
Denpasar



Ni Made Sukadihati

(2015 - Present)
Social Worker
Denpasar



Emiliana Saptaningsih

(2017 - Present)
Operational Manager
Denpasar



Putu Dian Permana

(2014 - Present)
Patient coordinator
Denpasar



Saharudin

(2015 - 2021)
Housekeeping staff
Denpasar



Gabriel Floriberto R

(2017 - Present)
Outreach staff
Maumere



I Ketut Budayana Juniarta

(2019 - Present)
Store manager
Denpasar



I Gusti Ngurah Bagus S

(2021 - Present)
Public relations officer
Denpasar



I Nengah Widian

(2021 - Present)
Housekeeping staff
Denpasar



Ni Wayan Purniasih

(2021 - Present)
Cook
Denpasar

SMILESHOP Staff



Ayu Sumaningsih

Smile Shop Ubud
(2008 - Present)



Desak Ketut Kartika Dewi Utami

Smile Shop Ubud
(2020 - Present)



Romualda Resti

Smile Shop Sanur
(2018 - Present)



Ni Kadek Yupik Andarista

Smile Shop Sanur
(2021 - Present)

FAREWELL

Rusmini, was born in Lombok in 1970. She is the second YSB patient to undergo facial deformity surgery at the Australian Craniofacial Unit (ACFU) in June 2006. Rusmini suffers from 'Noma' facial disease, namely disease leading to tissue destruction of the face, especially the mouth and cheeks.

After undergoing surgery and recovering, in 2007, Rusmini joined YSB to become a patient cook. After 14 years of working with YSB, in October 2021, she resigned as a cook to return to her hometown in Lombok.

We, the entire YSB family, would like to thank Ms. Rusmini for being a part of YSB's journey.



The Smile Foundation of Bali Annual Report 2021 has been approved by,



Mary Northmore

Founder and Advisory Board of Smile Foundation of Bali



Eko Prabowo



Sarita Newson



Desak Made SukmaDewi

Chairperson, Board of Management



DENISE FINNEY

January, 2022



ASRI KERTAYASA





Yuli Utomo



Ni Putu Sariani Dewati

*Thanks to all our
donors, volunteers,
supporters and patients!*

 @yayasansenyumbali  @smilecharityshop  @yayasansenyumbali.YSB

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