



**YAYASAN SENYUM BALI**  
**THE SMILE FOUNDATION OF BALI**



*ANNUAL REPORT 2018*



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*Vision and Mission*

**Vision**

**To reduce the suffering currently associated with craniofacial abnormalities.**

**Mission**

**To improve quality of life by facilitating the delivery of health care to people with craniofacial disabilities in Indonesia in partnership with local and international health care professionals and others.**

**2018 PRIORITY**

- To organize Medical Mission in new places which are less served, particularly in the Eastern part of Indonesia
- To establish and strengthen networking with other institutions of NGOs in Bali and outside Bali
- To give information and awareness in the Eastern part of Indonesia about craniofacial disabilities and Yayasan Senyum Bali
- To maintain the number of the patients at the same level

*Message from Chairperson, Board of Management*

**W**e are pleased to present Smile Foundation of Bali (YSB) Annual Report 2018. It documents major programs and activities of the year. YSB is poised to take forward the brand new compassionate care to an even higher level as we are committed to the service of others.

In 2018, we were the reason for many smiles from cranio-facial patients and their loved ones since we were able to reach out to even more people in need. We reached 3217 patients and facilitated 284 surgeries. Eight Medical Missions marked another important milestone of YSB as we went to the interior in the Eastern part of Indonesia in search of underprivileged patients.

Another achievement program of the year of 2018 was a beach clean-up as a part of our small contribution to the care of the environment even if it was like a drop in an ocean.

To our donors, collaborators and those who work closely with us, our deepest gratitude for your encouragement and unfailing support. We could not have all these milestones without your help and confidence. Please flip through the pages of this report to know more about YSB.

We are fully aware that there is no room for any self-complacency as we realize the enormous work to be done for our deserving patients and their families in the years to come especially in remote areas of Indonesia, for which we are continuously expanding our network and partnerships with other institutions, government agencies and individuals. Hopefully, such efforts will pave a way for our desired results in keeping with YSB's mission-vision and render quality service with competence, compassion and commitment.

Hence, we remain focused on our mission and services with renewed rigor and passion in collaboration with our funding partners, collaborators and other who partner with us for the sake of common good in society and people in need. We thank them for this generous support on behalf of our patients and YSB.

Happy New Year 2019.



**Desak Made Sukma Dewi**  
**Chairperson, Board of Management**



*Message from the Founder*

Once again it is my pleasure to present to you our latest Annual Report. The achievements of the year past are evidence of the ongoing relevance of our services in the Indonesian Health picture, while the development of partnerships with increasing numbers of highly-trained plastic surgeons together with sophisticated hospitals and health care providers are testament to the impact of development targets within the Indonesian context.

The report shows to what extent we are now embedded in our community both locally here in Bali and further afield in the places we can now access. Our wish to continue striving to reach other, farther, communities is a reflection of our success so far in the determined search for those needing and wanting our help.

Without our donors we could do nothing, so I would particularly like to recognize the very generous donors including Smile Train, Ein Herz fur Kinder, The Benjamin Foundation, Rotary Club of Bali Seminyak, Swissbel Hotels Bali, Hotel Tugu, Amadea Resort, and our many private donors including Caroline Louise of IALF who by running a Marathon raised almost 63 million rupiah. We, our patients, their families and communities are most grateful for your ingoing support.

All this would not be possible without the hard work of our wonderful staff under the guidance of Ibu Sukma, and the leadership of Ibu Emiliana. They have created a committed, compassionate and professional team of whom I am very proud.



**Mary Northmore**  
**Founder of Smile Foundation of Bali**



## OUR SEVEN-PRONGED APPROACH



Right to food and nutrition



Right to health treatments and medication



Freedom from discrimination



Right to education



Human's rights to healthcare



Right to employment

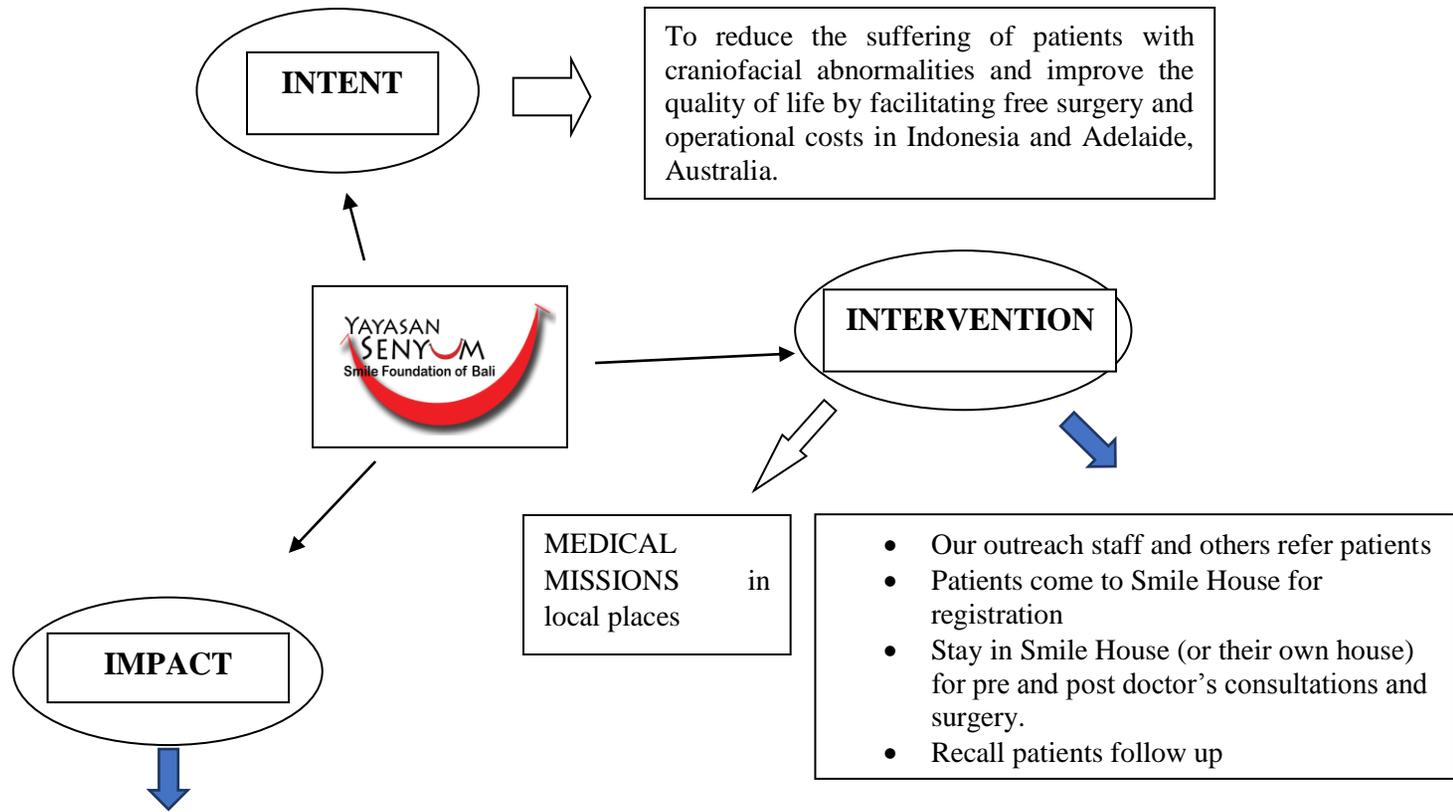


Right to information



Right to participation and social recognition

**CONCEPTUAL FRAMEWORK OF OPERATION:**



- Transform the life of the patients forever
- Improve their self-image, self-confidence and health
- Help them to have a brighter future
- Society can accept them as they are
- Inspire and ignite society to assist people who are less fortunate especially persons with disabilities, with empathy and solidarity
- Set a trend for changing lives of those who can positively contribute, transforming their lives and society at large
- Restore their human rights and human dignity

## OUR COORDINATION



### DONORS



- Local (Individuals, hotels, schools and others)
- Abroad (foundations and Individuals)

### SMILE SHOPS



- Donations dropping place
- Sale of donated goods

### OUTREACH PROGRAMS



- Medical Mission
- Social awareness
- Patients' Home visit

### SMILE HOUSE



- Patient registration
- Briefing
- Pre and post treatment
- Learning activities
- Fun activities
- Hygiene activities
- Speech therapy
- Creativity programs

### NETWORK with NGOs



- LSM TimurJauh
- Yayasan Harapan Sumba
- DFC BatuHijau, Sumbawa
- Yayasan Puspadi Bali
- Sobat Senyum Bali
- Yayasan Kemanusiaan Indonesia
- We Save Dompu Foundation

### HOSPITALS PARTNERSHIPS

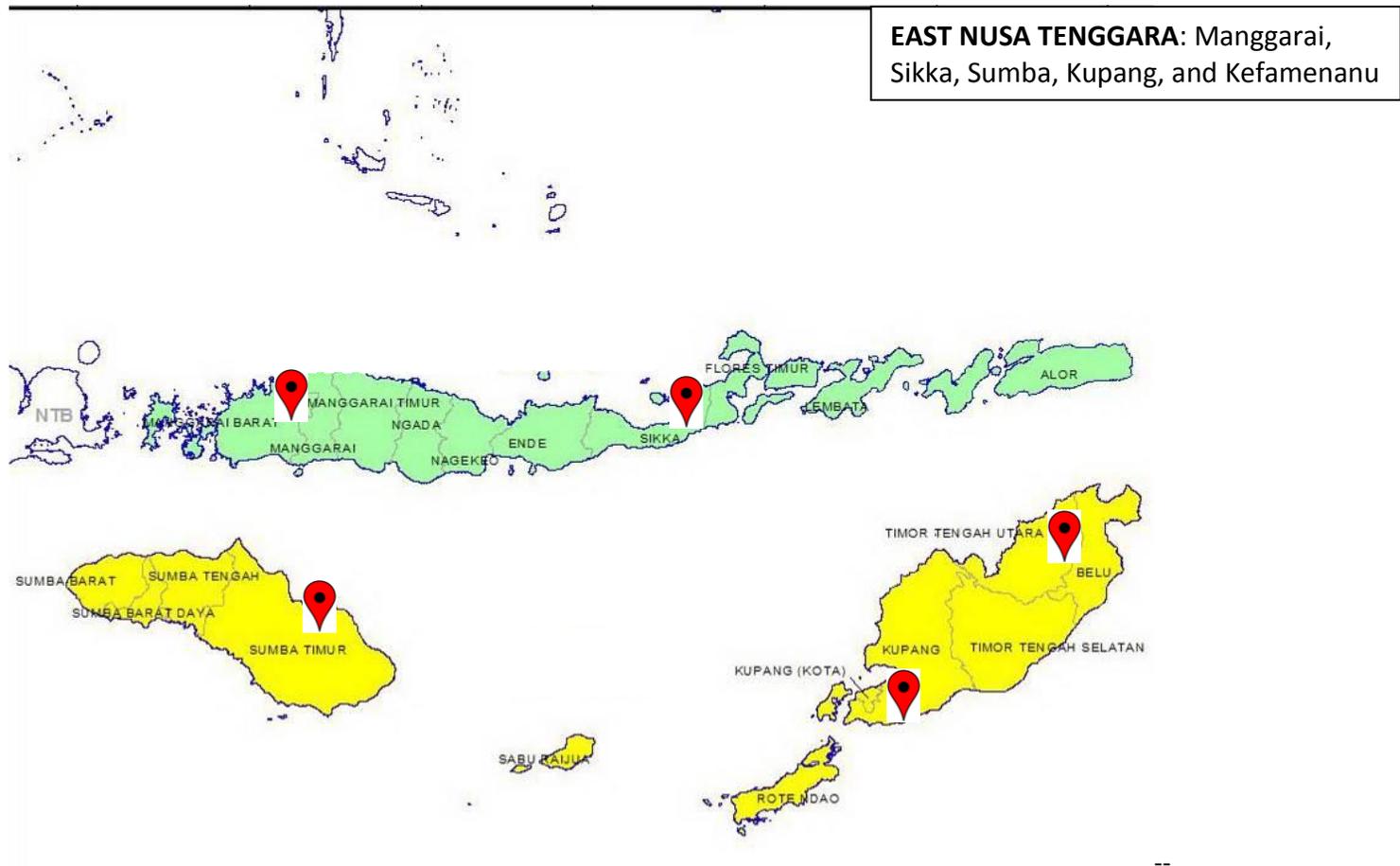


- Royal Adelaide
- RS. Sanglah
- BROS
- RS Dharma Yadnya
- RS Surya Husada
- RS Prima Medica
- RS KasihIbu, Saba
- RS Bali Med, Denpasar

## OUR COVERAGE

**BALI PROVINCE: DENPASAR, BULELENG, and JEMBRANA**





## *Brief History of Smile Foundation of Bali*

The Smile Foundation of Bali (YSB) is an independent non-profit organization established by Mary Northmore in 2005. YSB helps facilitate operations for cleft lip and palate and other craniofacial deformities, due to birth defects, accidents or tumors. It began helping the disadvantaged and poor of Bali as the government funding is not sufficient for this type of health care. In more recent years the program has expanded to the adjacent islands of Lombok, Java, Sumba, Flores, Timor and Papua. Australian Dr. David David has been the chief adviser of the foundation through the Australian Craniofacial Unit, in Adelaide, Australia, in association with the Smile Foundation and even performed operations for Indonesians in Australia.

A total of 3,217 operations have been performed since 2005. YSB is located in the main city of Bali, Denpasar, and provides accommodation, meals, travel expenses with a family member, advisory assistance, speech therapy, pre and post-operative care, depending on the type of deformity. One of the activities of YSB is Smile Charity Shops, with two branches in Ubud and Sanur that collect and sell new or second hand goods, with the profits going to our operational costs.

## *Our Program*

### **Cleft lip/palate service**

Smile Foundation of Bali (YSB) has helped with surgery for cleft lip and palate since its establishment in 2005. This program is implemented in partnership with the plastic surgeons and some public and private hospitals in Denpasar, Bali. We have offered board and lodging for patients in Bali since January 2007. The patients who stay at Smile House come from different parts of Bali as





*Before* Komang Merta, Diagnose: Unilateral Complete *After*

well as outside Bali such as Kupang, Maumere, Ende, Manggarai, Bima, Mataram, Sumba, Timika, and Sulawesi. Patients with cleft lip/palate spend two to three weeks at Smile House for the treatment. Many patients have never previously left their home town and certainly never travelled by plane.

Apart from the above service, YSB also conducted Medical Missions in various places particularly in the eastern part of Indonesia. In this Medical Mission we help local people with cleft lips or palate to have free surgeries. The closure of cleft lip and palate through surgery is performed by plastic surgeons in coordination with the anesthesiologist. Many of the patients require secondary surgical procedure such as repair of lip, nose, and palate at some point as well as follow-up medical consultation.

YSB team visits patients' home and establishes contact with local government officials, hospitals and local people to inform them about our services. In 2018 Medical Missions were organized in collaboration with the outreach staff, local NGOs and hospitals in Kupang, Kefamenanu, Lombok, Manggarai, Maumere, Singaraja, Tambolaka, Waingapu, and other places. YSB feels confident to reach out more to the most deserving patients in rural areas and far-flung regions.

**Cranio-facial services**

After clinical evaluation and counseling regarding the condition of cranio-facial patients' condition, they are recommended to have further medical treatment at a local hospital in Denpasar, or in Adelaide, Australia. YSB, in collaboration with South Australian Government, is committed to help the cranio-facial patients recommended by Adelaide Cranio-Facial Unit (ACFU) Team to have surgery in Royal Adelaide Hospital. The ACFU team organizes this cranio-facial service. Annually the team visits YSB to review the health and progress of craniofacial patients after the surgery and treatment. Patients normally stay at Smile House until the treatment is finished; they may spend up to six months due to several treatments they need to undergo.



*Before* Mayang Usri, Diagnose: Fronto Ethmoidal Meningo-Encephalocele (FEME) *After*

The cranio-facial patients came from East Nusa Tenggara Province, West Nusa Tenggara, Bali and Java and other parts of Indonesia. Many of them heard about YSB through our outreach staff, partners and acquaintance with cranio-facial patients' families. They also learned about YSB through social media and YSB's newsletter.

In 2018 we helped 17 patients with ameloblastoma, Tessier cleft, facial tumor, neurofibroma, meningocele, and noma.

### Social Awareness of Cranio-facial Deformities



YSB provides free social awareness information about its different services, activities and cranio-facial deformities. The aim is to share educational information about these disabilities and how to care for those with cleft and other cranio-facial deformities with compassion. This awareness is intended for all people from all levels, students-teachers, local government employees, parents, and religious leaders and others.

This awareness has become one of our priorities as we find that many from isolated places still lack such information and are reluctant to have their child operated on because of cultural belief. It takes lots of effort, patience and understanding to persuade them to use our services in light of our mission and vision.

### Outreach Program

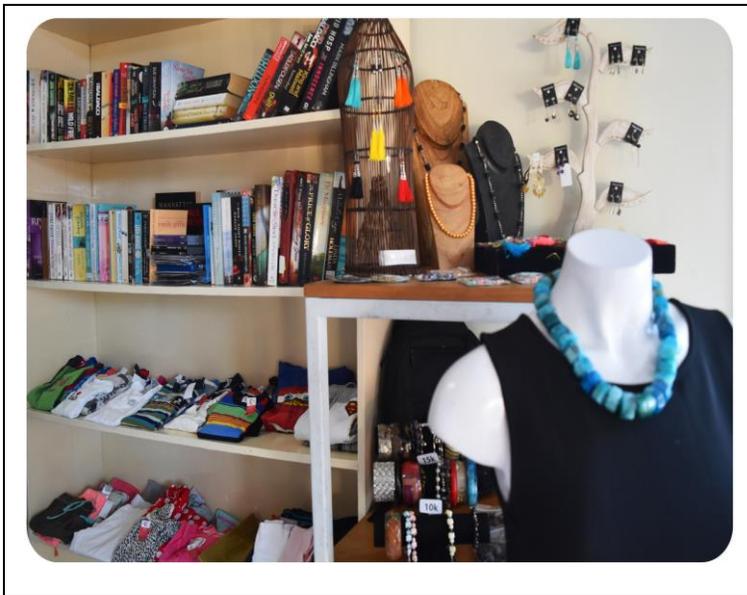
One of the priority activities of YSB is our outreach program. This provides services to people with cranio-facial deformities in far-flung areas. The program is intended to reach out to more patients, and be involved in community service to support and help their condition. Our outreach program aims to identify and meet the needs of cranio-facial patients who might not otherwise have access to our services through social media or otherwise. It is important to



us as we see the program benefits the local community, and it supports patients and their families in terms of physical, economical, and psychological aid.

During the course of the year, we employed two outreach workers, one is responsible for Buleleng and Negara Regency and the other one is in Sikka regency of East Nusa Tenggara Province. Our outreach workers visit, meet, and listen to the patients and people as liaison persons. They engage and educate the community about cranio-facial disabilities and the services of YSB. Some of the programs designed for the outreach are family visits, social awareness and medical missions.

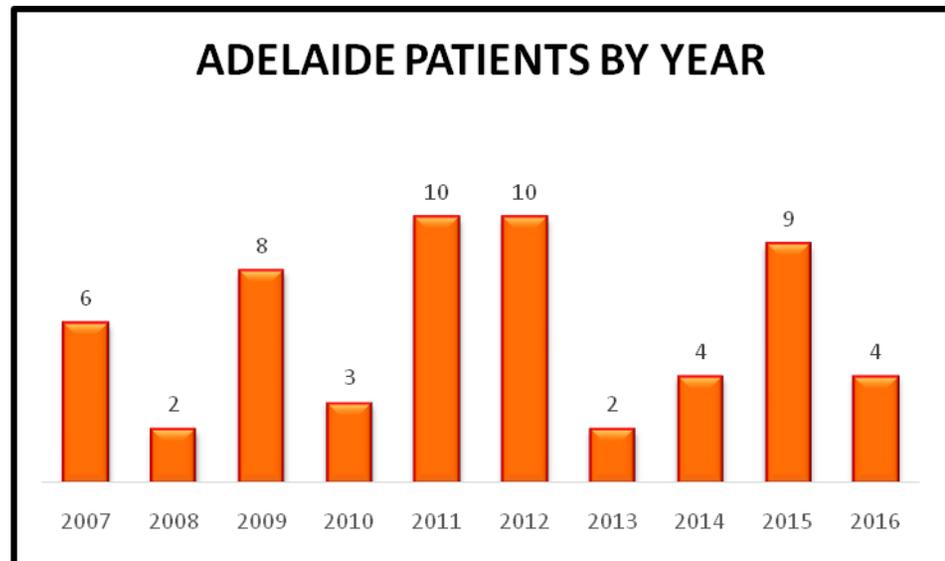
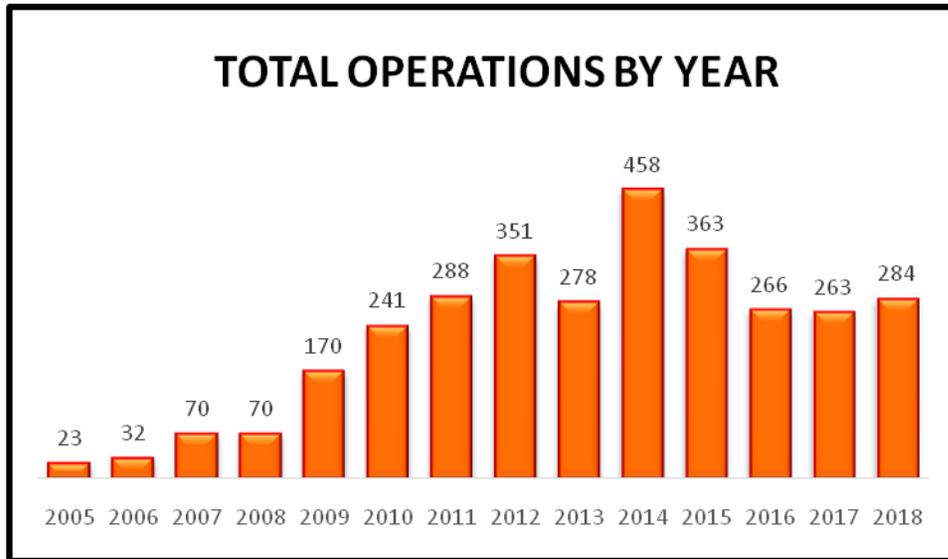
### Smile Charity Shops

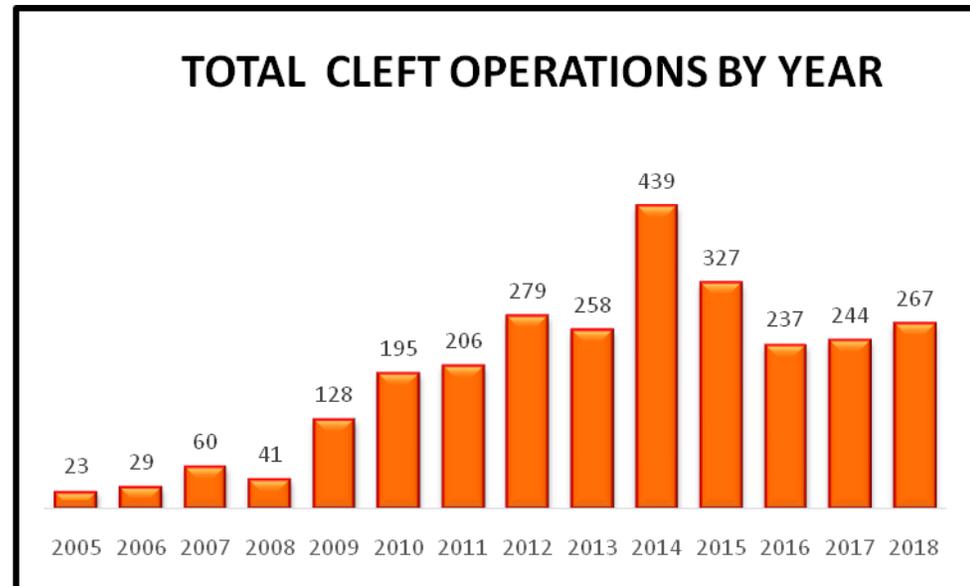
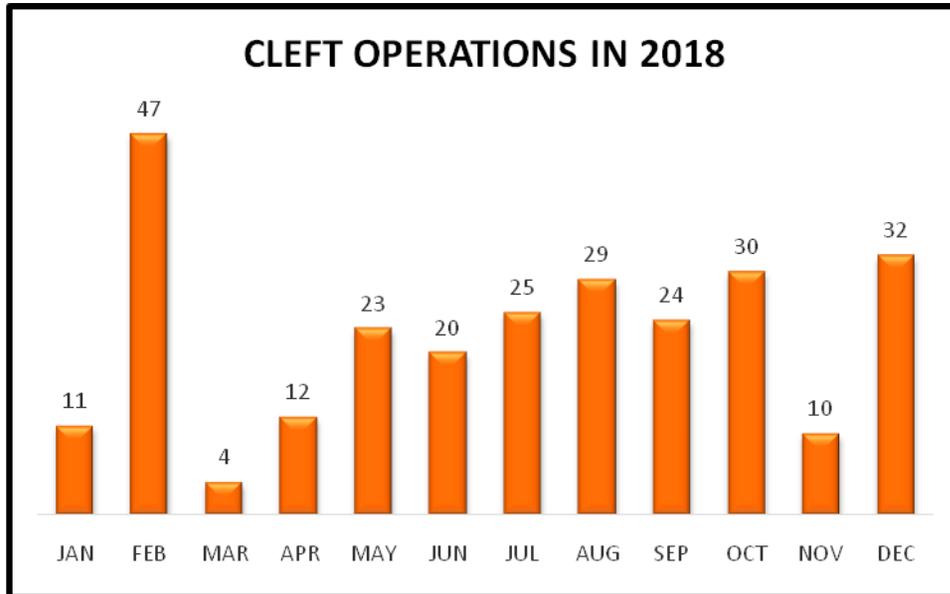


YBS exists as an independent non-profit organization. In line with its mission, YBS has two charity shops. These Smile Charity Shops sell donated goods both new and used. Since its establishment in 2006 (Nyuh Kuning, Ubud) and 2017 (Sanur, Denpasar), they have been successfully assisting and generating funds for various needs of YBS. The income of the shops covers some operational costs of the patients such as travel, meals and lodging for the patients as well as various administrative needs of YBS.

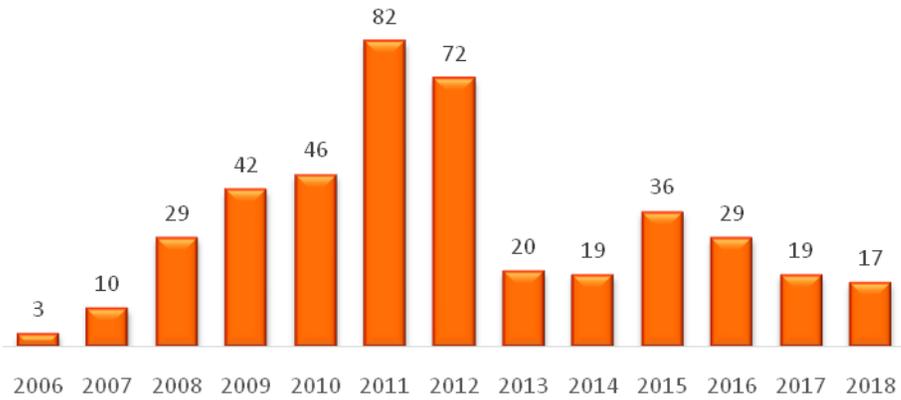
Smile Charity Shops are a great place to donate pre-loved goods from any individual, restaurants, hotels or any institution. This is where the goods in the Smile Charity Shops come from. The items are sold at a reasonable price. Presently, we have two Smile Charity Shops at Jl. Nyuh Kuning, Ubud with two full-time staff and some volunteers, and at Jl. Pantai Sindu, Sanur, Denpasar with one shop staff helped by some volunteers.

**PATIENTS: AT A GLANCE**

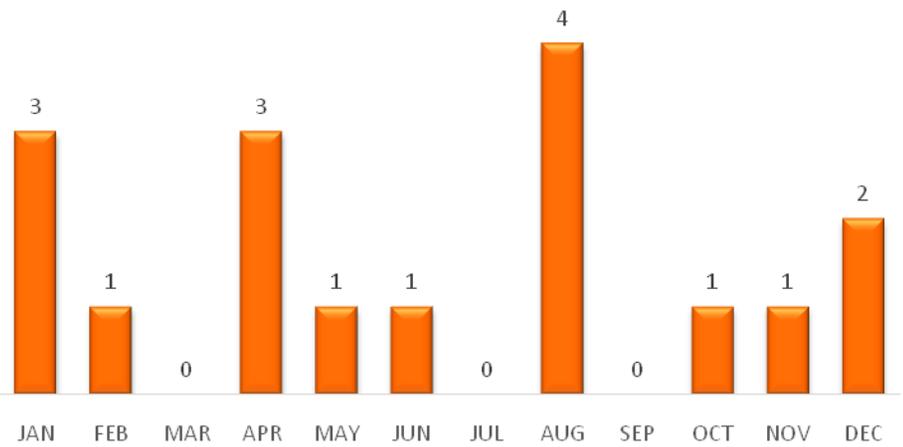


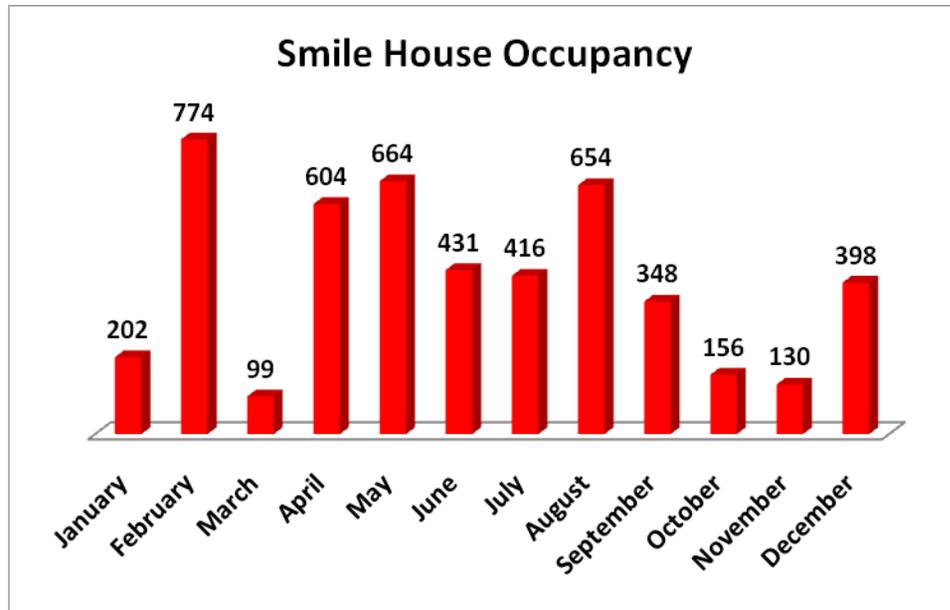


### TOTAL CRANIOFACIAL OPERATIONS BY YEAR



### CRANIOFACIAL OPERATIONS IN 2018





## ACCOMPLISHMENTS

### 1. Medical Missions

The Smile Foundation of Bali (YSB) provides Medical Mission to underserved communities around Eastern parts of Indonesia while positively impacting the lives of the craniofacial patients and their families.

Our onsite medical mission clinic is fully run as part of our remote mobilization effort. This medical mission includes patients' registration, doctor consultations, laboratory checks, surgery and post-surgery treatments.

Basically, we organize four to six medical missions in a year in collaboration with different local NGOs and hospitals. These medical missions are held and operated as part of a larger program within YSB. Currently, we attend to three different provinces in East of Indonesia: West Nusa Tenggara Province, East Nusa Tenggara Province, and Bali Province.

One of our priorities in 2018 was to organize Medical Missions in new places in the Eastern part of Indonesia. We are happy that in 2018, we were able to reach Kefamenanu in Timur Tengah Utara Regency, East Nusa Tenggara, a city six hours by car from Kupang, the capital of the province.

During these Medical Missions, the Smile Team had the chance to visit the patients of YSB around the area.

ACCOMPLISHMENTS	PHOTOS	OPERATIONAL IMPACT
<p>Medical mission at Dharma Yadnya Hospital, Denpasar, Bali</p>		<p>11 cleft lip patients, 5 cleft palate and 2 bone-graft patients attended the Denpasar medical mission which was held on 17 February 2018. They came from different parts of Indonesia; Lombok, Flores, Bali and Bima.</p>
<p>Lindi Mara Hospital of Waingapu Medical Mission</p>		<p>Total of 15 clefts patients had surgery. Those were 5 cleft lips and 10 cleft palates. The medical mission was organized on February 24, 2018, at East Sumba, West Nusa Tenggara Province.</p>

Medical Mission at  
Parama Sidhi Hospital,  
Buleleng, Bali



For the second time, Smile Foundation of Bali held a medical mission at Parama Sidhi Hospital, Singaraja. The team of doctors was able to help 11 patients to have their cleft lip and palate surgery. The medical mission took place on May 4-6, 2018.

Kupang Medical Mission  
at J. Moeda Hospital



15 patients were registered to join the medical mission in Kupang. For a variety of reasons, only 11 were operated on by the plastic surgeons and team. The event took place at J, Moeda Hospital, Kupang, East Nusa Tenggara on June 22-24, 2018.

St. Elisabeth Lela Hospital  
Medical Mission,  
Maumere – Sikka  
Regency.



As many as 15 patients successfully underwent cleft lip and palate surgery at St. Elisabeth Hospital, Lela, a small town 45 km from Maumere, the Regency capital of Sikka, East Nusa Tenggara on July 28-29, 2018.

Kasih Ibu Hospital, Saba  
Medical Mission, Gianyar  
Regency.



In honor of the 13<sup>th</sup> anniversary of Smile Foundation of Bali and 2<sup>nd</sup> foundation day of Kasih Ibu Hospital, Saba, a Medical Mission was organized at Kasih Ibu Hospital – Saba on August 4-5, 2018. 15 patients were operated for cleft lip and palate.

Kefamenanu Medical Mission



12 patients were able to benefit from the Medical Mission organized by the Smile Foundation of Bali in partnership with other local NGOs. It was held in Kefamenanu, a capital regency of Timur Tengah Utara around 194 km from Kupang, the capital province of East Nusa Tenggara, at the local Government General Hospital on October 19-20, 2018.

National Solidarity Day and International Disability Day Medical Mission.



To mark the National Solidarity Day and International Disability Day, Smile Foundation of Bali organized a Medical Mission on December 11-12, 2018 at Dharma Yadnya Hospital, Denpasar. 26 patients were able to get cleft lip and palate and bone-graft operations.

**2. Australian Cranio-facial Unit (ACFU) Annual Visit**

Yayasan Senyum Bali (YSB) annually organizes a free craniofacial clinic and follow up checkup, referrals for laboratory tests, MRI, biopsy, and surgery needed. Our craniofacial clinic services are aimed at all patients from low-income families, mostly from the Eastern part of Indonesia. Since 2005, we have been partnering with local plastic-surgeons and hospitals in Denpasar, Bali and Adelaide, Australia to provide appropriate and professional health treatment for our patients. This program is organized as part of our partnership with Australian Cranio-facial Unit (ACFU) in Adelaide, Australia.

Through this program YSB provides a service to the least-resourced people in society. Any patients with craniofacial deformities who come to us become our patients and are provided with timely access to needed healthcare and treatment.

In 2018, the craniofacial clinic was held on April 9-11. In all, there were 23 patients of whom eight were new and 15 were follow up patients. Eight of the patients were recommended for surgery and others needed special treatment. Among those, six were referred for surgery, all of them underwent operations in hospitals in Denpasar, and others received special treatments as recommended.

ACCOMPLISHMENTS	PHOTOS	OPERATIONAL IMPACTS
Cranio-facial clinic		23 cranio-facial patients attended the annual visit of Australian Cranio-facial Unit (ACFU) on April 9, 2018.

<p>Sharing knowledge</p>		<p>The sharing knowledge was held at Kasih Ibu Saba Hospital on April 10, 2018. Present as the main speaker on this occasion was neuro-surgeon doctor Dr. Golden and ACFU team leader, Dr. Walter. The event was attended by more than 60 participants: medical workers including specialist and general doctors.</p>
<p>Australian Consulate visit</p>		<p>The ACFU visitors had an appointment with the Australian Consul General - Bali. Then, on April 11, 2018 the ACFU team together with YSB Managers had a courtesy visit hosted by the Australian Consulate- Bali representative, Mr. Andrew Boekel.</p>

### 3. Social Awareness

Yayasan Senyum Bali (YSB) responsibly implemented one of the priorities of 2018 “to give information and awareness in the Eastern part of Indonesia about craniofacial disabilities and Yayasan Senyum Bali.” YSB actively engages in social awareness in different places with diverse recipients and participants.

The social awareness program is prepared and fulfilled by the YSB staff as well as the outreach staff in Buleleng and Sikka Regency. In 2018 we were able to organize awareness-raising events in various places.

ACCOMPLISHMENTS	PHOTOS	OPERATIONAL IMPACTS
<p>Seririt, Buleleng Regency</p>		<p>20 participants of local government leaders and government social outreach workers attended the awareness of craniofacial disabilities and Yayasan Senyum Bali on February 20, 2018</p>
<p>Nelle District social awareness, Sikka Regency</p>		<p>As many as 65 Catholic priests from the diocese of Maumere attended the social awareness about Yayasan Senyum Bali and craniofacial deformities during their monthly retreat on March 7, 2018 at Nazareth Retreat House, Nelle District, Sikka Regency.</p>

Social awareness at Agradece Clinic, Maumere, Sikka Regency



On March 17, 2018, 57 participants attended the seminar on Health at Agradece Clinic, Maumere city. In this health seminar, YSB had the chance to give the information about the services provided by YSB and about cranio-facial disabilities. About 60 participants attended this health seminar.

Gerogak District social awareness, Buleleng Regency.



The social awareness was held at the office of the Collector at Grogak district on July 12, 2018. There were 15 heads of the local communities. Having attended the awareness, eight patients' names were submitted to us by them.

Singaraja social awareness to the parents of elementary school



Public Elementary School of Singaraja held a social awareness about YSB and cranio-facial disabilities for the parents of the students on August 31, 2018. About 50 participants joined the seminar as part of the school's anniversary program.

Busungbiu social awareness



On September 20, 2018 Smile team went to Busungbiu, Buleleng Regency to share about the vision and mission of YSB and the services offered. As many as 25 participants attended the program.

Kubutambahan social awareness



Kubutambahan village became the last place for social awareness in 2018. The event was held on November 21, 2018 with 15 participants from the local leaders.

#### 4. Charity Bazaars

The regular fund raising activity is an important aspect of Smile Foundation of Bali (YSB). We were pleased to hold many charity bazaars this year in a variety of places. The purpose of these events is to fund our operational costs.

Many people have great enthusiasm to support us through these bazaars. Other than YSB organized charity bazaars, on many occasions we were invited by other organizers to participate in their events. These charity bazaars are definitely a great means of fund raising to support all the charitable activities of the YSB and make known YSB's mission-vision and various activities.

Details of the Charity Bazaars:

ACCOMPLISHMENTS	PHOTOS	OPERATIONAL IMPACTS
<p>Valentine Bazaar at Smile House</p>		<p>The Annual Valentine Bazaar was organized on February 9, 2018. The bazaar helped friends and the neighborhood to shop at minimal prices with good quality products.</p>
<p>Canggu Bazaar Community</p>		<p>On March 4, 2018, YSB participated in Canggu Community Bazaar organized by the Canggu Community School. This bazaar was meant for the students from different international schools as they get together for some workshop programmes.</p>

Spring Charity Bazaar



YSB joined the Spring Charity Bazaar at the Stone Hotel at Legian, Kuta. This bazaar was held by Flash Charity Bali on March 4, 2018. More than 200 stallholders and NGOs participated in this event.

Dyatmika Science Fair



On March 10, 2018 Dyatmika School organized a Science Fair in which YSB partake on the said program. The event was intended for science competitions among different schools around the area.

Bali International Women Association (BIWA) Luncheon Bazaar at Paragon Resort Hotel, Jimbaran



Together with other NGOs, YSB joined in at the BIWA Luncheon Bazaar at Paragon Resort Hotel, Jimbaran on July 26, 2018.

Sanur Smile Shop Bazaar



To celebrate Indonesian Independence Day, YSB organized a bazaar on August 11, 2018 at Smile Shop in Sanur. This bazaar also meant to promote Smile Shop at Sanur as it was newly opened in April 2018

<p>Rumah Kecil Bazaar</p>		<p>YSB had chance to participate in one of the programs of Rumah Kecil School as they celebrated their anniversary. The program was Rumah Kecil Bazaar which took place on September 28, 2018.</p>
<p>Flash Charity Bazaar</p>		<p>On October 5, 2018, YSB was invited by Flash Charity Bali who organized another Bazaar at Trans Hotel and Resort at Kuta.</p>

International Disability Day and National Solidarity Day Bazaar



On December 7-9, 2018, the Department of Social Welfare together with NGOs in Denpasar organized a Bazaar and other programs at Lumintang Field. YSB and some other NGOs participated actively in this event.

BIWA Bazaar



It has been an annual program of BIWA to organize a Grand BIWA Bazaar at Lotte Mart. This year it was held on December 9, 2018. More than 300 stalls participated in this event.

## Milestones in 2018

### Partnership with Bali Mandara General Hospital

Smile Foundation of Bali continually emphasizes the importance of networking with government institutions and others. To attain this purpose on August 2018, the Smile Foundation of Bali signed a Memorandum of Understanding (MOU) with Bali Mandara General Hospital. This hospital belongs to the government of Bali Province and was newly established in 2017. With this MOU we wish to give our best services to cranio-facial patients especially the local people of Bali. This collaboration is one of the ways for the local patients to feel the government support and programmes intended for the people.



### Beach Clean Up

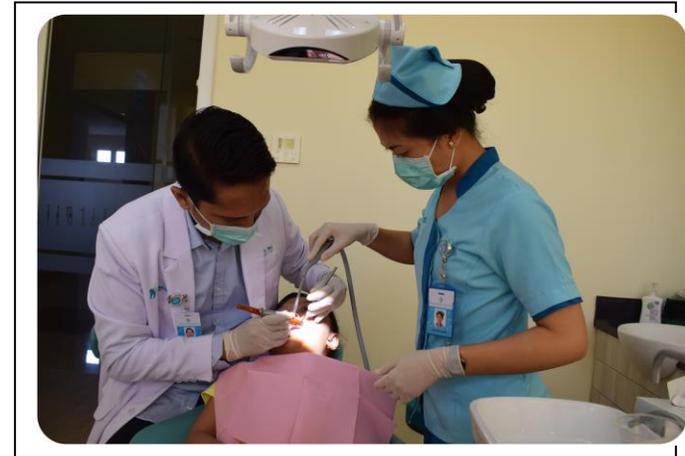
As part of our 13<sup>th</sup> anniversary of Smile Foundation of Bali celebrations we showed our care for mother earth by organizing a beach clean-up which was held on August 19, 2018. Aware of the enormous amount of plastic pollution in our open seas, the program was planned as part of our contribution to the local community to care for our environment.

### Regency and Provincial Renewal of Operational Permit

YSB secured the renewal of our license to legally function from the Regency and Provincial Department of Social Welfare this year as our operational permits were due to expire on June and September 2018. These licenses allow us to continue to reach out to several people with cranio-facial disabilities, especially those with low income and in far-flung areas.

### Dentistry/Orthodontics

Patients with cranio-facial deformities and cleft abnormalities mostly require dental and orthodontic services as a direct result of their medical condition. Dental treatment is an integral part of the process. In line with this need, on November 2018, Smile Foundation of Bali established a partnership with the Orthodontic department of Kasih Ibu Hospital, Saba. The provision of orthodontics care means we can help cranio-facial patients to get proper function both in their facial system and their digestive system.



### Drinking Water Station

As year 2019 began, the local provincial government of Bali set a new policy on plastic usage. By joining the program by making Smile Shops as Drinking Water Station where people can refill their drinking water freely, we support the government program to lessen the usage of plastic drinking water bottle / glass. Drinking Water Station is also one of the ways to promote our Smile Shops to the public. This program was started in December 2018.

### Commitment for the Year 2019

1. To work closely with our outreach staff, other NGOs, institutions and government agencies on their programs which will enable us to reach out more patients with cranio-facial disabilities, especially to those with low income and in remote and inaccessible places.
2. To build new partnership and strengthen the existing ones in order to continue providing YSB's services in health, education, and other basic services to deserving beneficiaries with passion, compassion and commitment.
3. To share the ideal of the vision and mission of YSB to many people through every possible media, and create new avenues to make it known.
4. To sustain quality of services to people rather than just getting numbers of patients.



## Patients' Speak

### DOUBLE DELIGHT

#### *Adriana Selan*

**A**driana Selanis the third and youngest girl born in a poor family from the village of Bijeli. Her mother, Yakobet Banu (40 years old) was married to Mateos Selan in 2005.

Bijeli is a small and remote place in South Timur Tengah Regency, East Nusa Tenggara Province (NTT), around 139 km from Kupang, the provincial capital. The underdeveloped infrastructure of the province contributes to the backwardness of the place. It can take more than five hours of travel by a private car to get there. The province of East Nusa Tenggara is a dry and barren place especially during summer, so almost all the trees on the mountains, hills and jungle are dry. The local people share the water in the community wells. One well caters to some 20 families.



Adriana's family owns a small portion of land on which they cultivate crops such as corn, banana, sweet potatoes and so on. However, during summer they are unable to cultivate anything as the land is increasingly becoming barren for lack of rain water and irrigation. Coming from this reality, Adriana was obviously malnourished when she was five months old on account of lack of nutritious food. With the help of the local health center, slowly, Adriana gained weight and was able to undergo cleft lip surgery on 12 July 2018.

Adriana was born on August 2, 2017 in a local health center with unilateral complete cleft. The family was in tremendous distress seeing their daughter in this condition. Added to their sorrow is the economic problem that they face.

Adriana's family learned about Yayasan Senyum Bali (YSB) from a woman pastor who serves in that place whose daughter likewise was operated at the Medical Mission in Kupang with the help of YSB. At first, they wanted to join the Medical Mission organized by YSB, but they were too late for it. Thus, the mother and Adriana came to Denpasar, Bali for her surgery.

The family had never gone so far out of the village, not even to the capital city, Kupang. Thus, it was the first time for the parent and the daughter to travel from their home town to Kupang. One can imagine how nervous and worried the mother was as she

accompanied her daughter to Bali. Nevertheless, through the encouragement and help of YSB team, she was able to come to Bali for her daughter's surgery.



Adriana was operated on July 12, 2018 at Kasih Ibu Hospital, Saba, Bali. The happiness of the mother is complete as she witnessed how beautiful her daughter is after the surgery. She shared her gladness with all the patients who at that time also were staying at the Smile House, Bali. She learned and appreciated her time and effort she undertook at the Smile House as she gained a lot of insights to accept her reality from another parents through sharing and interaction.

Finally, she felt grateful to YSB which helped arrange her daughter's cleft surgery. Above all, she is most thankful to YSB for her empowerment and all the unexpected learnings as well as new experiences she gained being in Bali. It was not only her daughter who changed into a new person, but the mother was transformed into a person with new personality, optimism and hope.

## DREAM TO BE A PLASTIC SURGEON

### *Muhamad Abizar Ashari Idaman*

**B**orn as the first child in the family, the parents named him Muhamad Abizar Ashari Idaman. He was the most wanted son present in the midst of this young family. Abi, as the parents fondly called him, was born on February 2, 2018 in the small town of Wangkung, Reok, Manggarai, East Nusa Tenggara.

Abi and his mother, Ridawana, a 30 years old young mother, came to Denpasar, Bali on May 12, 2018 after she learned of and contacted Yayasan Senyum Bali (YSB). At first, she and her husband felt so frustrated knowing that their first child was born with unilateral complete cleft (right side). Added to their sadness was the economic reality of the family. Since the father is only honorarium non-permanent teacher and the mother is doing a small business at home, their income is only sufficient for their daily needs. Once, they knew the cost of the cleft lip and palate operation, they were thinking to sell their inheritance (land) to pay for the boy's surgery.

The family learned about YSB from the social media after a long search for assistance for those with cleft lip and palate. The mother took Abi's picture and sent it to various foundations however only YSB gives free services including travel and lodging. Some of their friends likewise recommended YSB as they knew the services given by YSB.

After they got the promising response from YSB, the young family felt that their life's burden was lightened and new hope dawned in their hearts. Moreover, when the plane tickets to travel to Bali were in their hands, they were indeed filled with happiness, and when YSB's staffs fetched them from the airport, the mother could not hold back the tears in her face—tears of joy.

Before they arrived at YSB (Smile House), they felt the condition of their son was the ugliest. After Abi and his mother reached Smile House, the mother witnessed other children with craniofacial disabilities worse than her son. Thus, she felt helped and thankful for the indirect learning and wisdom she benefited from being exposed at Smile House.



As she stayed at Smile House, she gained many insights. She was pleased to mingle with many parents who have the same experience with her as she felt strengthened. She was touched with the goodness of many people in Smile House, especially the donors, who are foreign to them. However, their kindness binds them as friends.

She believes that with the new face of her son, Abi and his future will be as bright as the star. She also hopes one day Abi will be a plastic surgeon who will help other people with cranio-facial disabilities. She does pray and thank YSB for the unconditional help extended to those with cranio-facial disabilities, and wish that the same services will continue till the elimination of cranio-facial disabilities in Indonesia and elsewhere.

She feels endlessly grateful for what YSB did especially to her and her beloved son, Abi. She knew that Abi would go home with the new brand smile to greet his father, family, relatives and friends who also would convey and spread the good news about YSB.

## FINANCIAL SUPPORTERS AND COLLABORATORS

### Our Donors

Ein Herz Fur Kinder (EHFK), Germany  
Smile Train, USA  
The Australian Cranio-Facial Unit (ACFU)  
Benjamin, the Netherlands  
Tools for Life, Germany  
Bali International Women's Association, Denpasar  
Christina Kisnawatu Utomo and Partners, Advocate and Legal Consultant  
Rotary Club of Bali Seminyak  
Rotary Club of Bali Kuta  
Helping Hands  
Indonesia Australia Language Foundation (IALF), Denpasar  
Kids Future Indonesia  
Swiss-Bel Resort, Watu Jimbar and Tuban  
Amadea Resort and Villas, Seminyak  
Anantara Vacation Club  
The Haven Seminyak  
Four Seasons Resort Bali, Sayang Ubud  
Serenity Eco Guest House  
Grand Hyatt, Nusadua  
Hotel Tugu  
The Tanjung Benoa Resort  
Biku Restaurant  
Café Wayan  
40 Thieves Bar  
Bali Advertiser  
Sanur Weekly

Green School  
I Love Bali  
Aquamarine Diving  
BPD Kintamani, Kuta Branch  
Norman Lewis and friends  
PT. Indofood via Tango in Paradise  
Australian Consulate-General Bali, Denpasar  
U.S. Consular Agency, Denpasar  
And all individuals who prefer not to be mentioned one by one

### **Collaborators**

LSM Timur Jauh  
Yayasan Harapan Sumba  
DFC Batu Hijau, Sumbawa  
Yayasan Puspadi Bali  
Sobat Senyum Bali  
Yayasan Kemanusiaan Indonesia, Bali  
Yayasan Kita Peduli, Lombok  
We Save Dompus Foundation  
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Royal Adelaide Hospital, Australia  
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Sanglah Hospital, Denpasar  
Bali Royal Hospital, Denpasar  
Dharma Yadnya Hospital, Denpasar  
Surya Husada Hospital, Denpasar  
Prima Medika, Denpasar  
Kasih Ibu Hospital, Saba, Gianyar District  
BaliMed Hospital, Denpasar  
Bali Mandara Hospital, Denpasar

Lindi Mara Hospital, Waingapu-East Sumba, East Nusa Tenggara  
Parama Sidhi Hospital, Singaraja, Buleleng Regency  
J. Moeda Hospital, Kupang, East Nusa Tenggara  
St. Elisabeth Hospital Lela, Maumere, East Nusa Tenggara  
Government General Hospital, Kefamenanu, East Nusa Tenggara  
Social Department of Denpasar Regency

***We thank all our supporters, donors and collaborators for their constant and ongoing help to YSB. We acknowledge their invaluable commitment towards our services.***

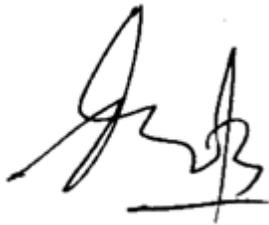


## **FINANCIAL STATEMENT**

Yayasan Senyum Bali financial position has been audited as of December 31, 2018, and the related statements of activities, cash flows and operational expenses for the year ended. These financial statements are the responsibility of the Foundation's management.

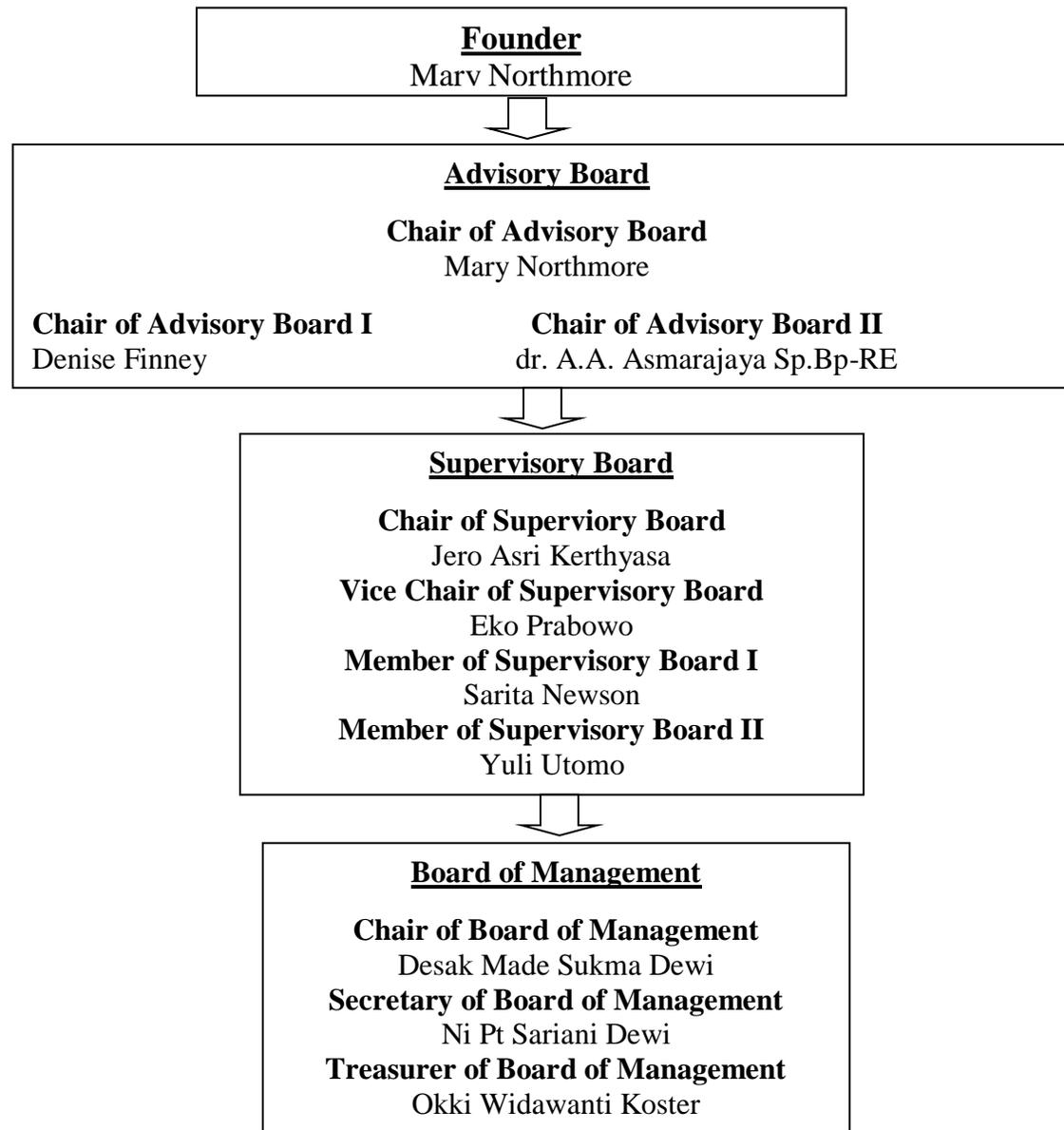
We conducted our audit in accordance with generally accepted auditing standards, and by the external independent public auditor. An audit also includes assessing the accounting principles used and evaluating the overall financial statement presentation. Faithfully and annually we report our responsibility of taxation to the Government of Bali according to the procedure applied.

Enclosed in this Annual Report of 2018 is the audited financial report of 2018.

A handwritten signature in black ink, appearing to be 'Desak Made Sukma Dewi', written in a cursive style.

**Desak Made Sukma Dewi**  
**Chairperson, Board of Management**

## GOVERNING BOARD



## Yayasan Senyum Bali Staff



I Made Sarjana  
*Driver*  
Denpasar



Ni Made Sukadiahati  
*Social Worker*  
Denpasar



Rusmini  
*Cook*  
Denpasar



Putu Dian Permana  
*Patient coordinator*  
Denpasar



Desak M. Maya Lestari  
*Accountant*  
Denpasar



Gede Kris Budianto  
*Outreach staff*  
Buleleng & Jembrana



Sahar  
*Housekeeping staff*  
Denpasar



Emiliana Sapta  
*Operational Manager*  
Denpasar



Shinta Kumala Dewi  
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Gabriel Floriberto R  
*Outreach staff*  
Maumere



Ayu Sumaningsih  
Ubud



Ni Wayan Sulastri  
Ubud



Romualda Resti  
Sanur

*Thanks to all our  
donors, volunteers,  
supporters and patients!*

**Yayasan Senyum Bali**

Jl. Pulau Aru No.9 Sanglah

Denpasar, Bali 80114

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Yayasan Senyum Bali



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[www.senyumbali.org](http://www.senyumbali.org)

The Yayasan Senyum Bali Annual Report 2018 has been approved by,



Mary Northmore  
Founder and Chair of Advisory Board



Desak Made Sukma Dewi  
Chairperson, Board of Management

February, 2019