

ANNUAL REPORT 2011

YAYASAN
SENYUM
smile foundation of Bali

*bringing health care
to people with
craniofacial disabilities*

Overview

Yayasan Senyum Bali once again proved its success in bringing health care to the disadvantaged suffering from craniofacial disabilities. The increasing number of patients receiving assistance in 2011 totaled 488. Since being established in 2005, the Yayasan has administered health care to 1232 patients with the majority of patients coming from Bali, Lombok and East Indonesia.

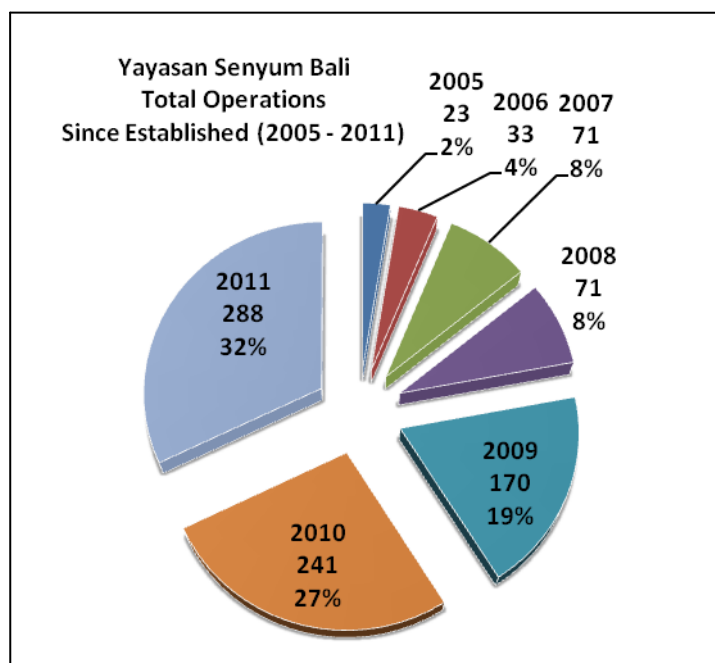
In 2011 alone, patients receiving health assistance from the Yayasan include:

- 154 cleft lip operations
- 51 cleft palate operations
- 47 craniofacial (non cleft) operations done in Bali
- 10 craniofacial (non cleft) operations done in Australian Craniofacial Unit (ACFU), Adelaide Australia
- 26 other operations such as accident trauma, bone-graft reconstruction, chemotherapies, etc

2011 was another successful year with various events and projects enabling the Yayasan to aim for better program planning in the future to bring health care to people suffering from craniofacial deformities.

1. Patients

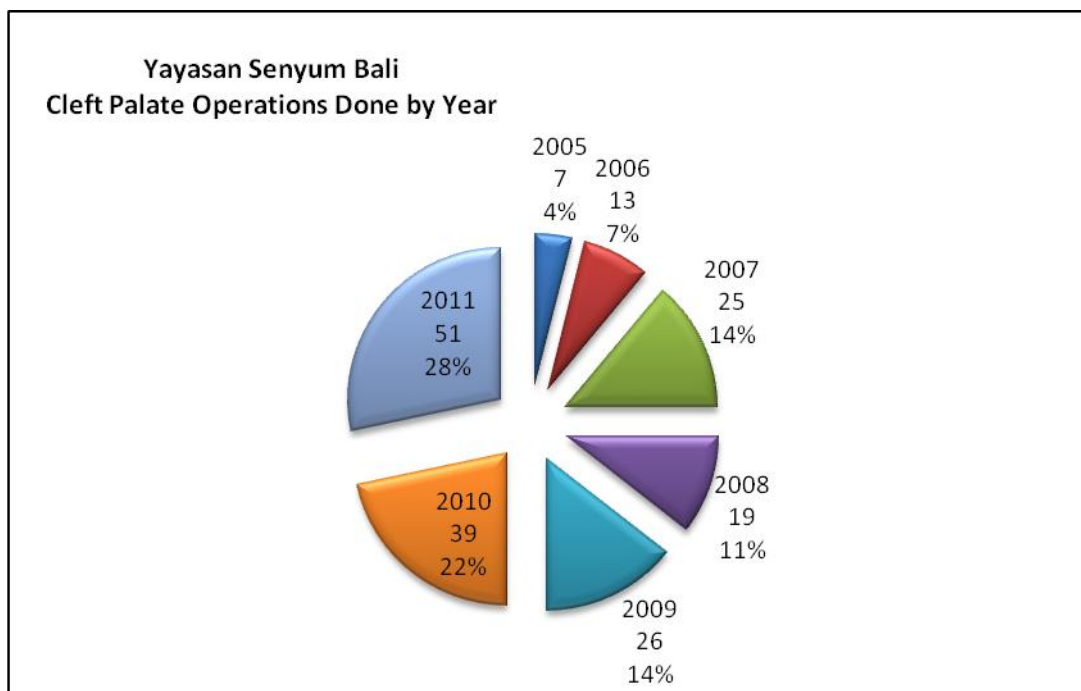
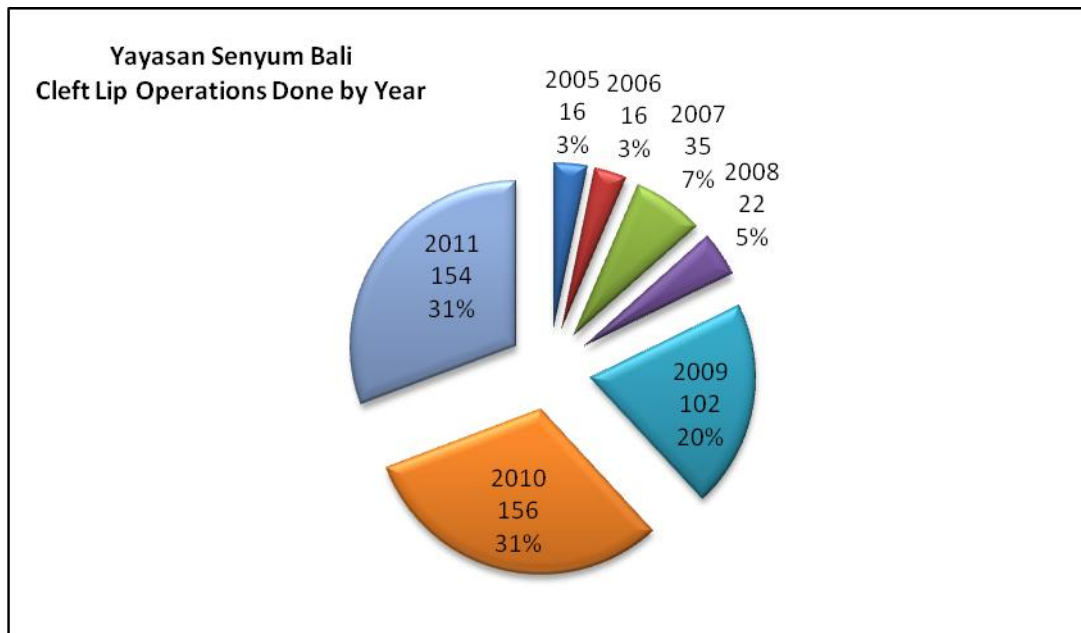
Yayasan Senyum Bali's mission is to bring health care to people with craniofacial disabilities. The Yayasan categorises its patients into **cleft lip & palate** and **craniofacial (non cleft)** patients. Since it started in 2005 up until 2011, 895 operations have been accomplished with an average of 128 operations per year. The charts below show the total number of operations which have been facilitated by the Yayasan:



This chart clearly shows that the Yayasan is making progress from year to year.

1.1. Cleft Lip and Palate

As in previous years, most cases assisted by YSB were of cleft lip and palate. Most of these cases were from Bali, Lombok and further, including East Nusa Tenggara. Operations and other medical treatments were mostly conducted at Sanglah Public Hospital with some cases being conducted at private hospitals such as Dharma Yadnya Hospital Denpasar. Continuing its previously successful cleft lip operation project in East Nusa Tenggara (Timor and Flores Islands), in 2011 the Yayasan also funded cleft lip operations in Timor and Flores Islands. Below are charts of cleft lip and cleft palate operations done each year.



1.2. Craniofacial

Craniofacial (non cleft) cases assisted by the Yayasan are mostly conditions such as Noma, Hemifacial Microsomia, Apert Syndrome, Goldenhar Syndrome, Facial Tumours, etc.

1.2.1. Professor David Visits

Professor David J David and his team of Australian Craniofacial Unit Adelaide (ACFU) Australia have been coming to Bali for over 30 years for the cause of developing healthcare for craniofacial patients. As in previous years, Professor David and his team visited twice. Working with local surgeons of Bedah RSUP Sanglah, two clinics (DD Clinics) were held in

2011. Yayasan Senyum Bali organizes the DD Clinics, which includes patient logistics, patient recall system, and patient medical record database as well as patient operations. The patient operations are conducted at that time only if the surgeons, namely Professor David and the clinic team, decide such operations can assist knowledge sharing between the ACFU team and the local Surgeons at Sanglah Hospital.

The 2011 DD Clinics:

- **March 2011**

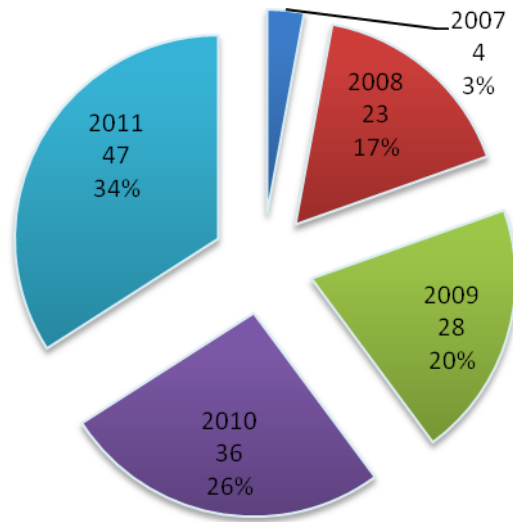
The free clinic in collaboration with the Plastic Surgery Department of RSUP Sanglah Hospital was held from the 24th to 26th, with ACFU team of Professor David accompanied by Dr Ian Wall. The first day's clinic was held at the International Wing, Sanglah Hospital, for new patients. This was attended by 26 patients, with one patient scheduled for surgery the next day with a team of Surgeons from Sanglah Hospital under the supervision of Professor David. Day two of DD Clinic was held at the Smile House for recall patients. This was attended by 19 patients.

- **November 2011**

The clinic was held from the 7th to 9th November. Professor David was accompanied by Dr Ian Wall and his team. The clinic was attended by 43 patients in total and was divided into two parts. The first was for new patients and was held at the International Wing, Sanglah Hospital. It was attended by 21 new patients. The second part was held at the Smile House, attended by 22 recall patients. Two patients were scheduled to undergo surgery on the 8th and 9th November at RSUP Sanglah. The operations were supervised by Professor David and the ACFU team, in collaboration with the local doctors at Sanglah Hospital.

1.2.2. Craniofacial (non cleft) Bali

The number of craniofacial (non cleft) patients increases from year to year. Below is a chart of craniofacial (non cleft) operations by year since we started in 2005. In 2011, the number of craniofacial (non cleft) patient has increased. Cases that are not too serious can be conducted in Bali, normally at Sanglah Hospital.



Yayasan Senyum Bali
Craniofacial (non cleft) Operations in Bali by Year

1.2.3. Craniofacial (non cleft) ACFU Adelaide

The purpose of DD Clinic is also to identify craniofacial (non cleft) patients suffering from more serious conditions. These patients, who cannot be helped in Bali, are then sent to the ACFU Adelaide to receive treatment. When agreed by Professor David and the surgeons at Sanglah Hospital, the patient will be sent to Adelaide. In 2011, there were ten patients sent each being accompanied by one family member. The Yayasan assists with funds and organizing the travel documents including passports, visas, airplane tickets, and living allowance while in Australia.

The following patients were sent to the ACFU Adelaide for operations and other medical treatment:

1. Fikri Malkadapi, male , age 6

Fikri is from Central Lombok. He was referred by one of our affiliates, the Yayasan Kita Peduli. He suffers from a condition called lymphangioma, facial paresis. He had surgery twice in RSUP Sanglah when he was only 18 months old. Earlier this year, on February 7th, Fikri was sent to Adelaide for surgery by Professor David because his tumour has significantly increased since the last operation. He had surgery on February 22 and came back to Indonesia on April 4. Fikri still needs some follow up treatment.

Below are pictures of before and after operations:



Before

After

2. Maria Roswita Ego, female, age 4

Maria is from East Nusa Tenggara. She was reviewed during DD Clinic by Professor David and it was agreed that Maria should get treatment in Adelaide. Technical preparations were done by YSB, and she and her mother left for Australia on March 14th. After undergoing surgeries and treatment, she was allowed to return to Indonesia on April 14th.



Before

After

3. Vina Mitasari, female, Aage 6

Vina from Banyuwangi, East Java, was born with a lump on her nose. She was later diagnosed with a condition called Meningocele. She was then referred to the ACFU because of her serious condition which could not be treated in Bali (as agreed by the Surgeons of Sanglah Hospital). Since the time of the growth, Vina had not had any surgery. She was sent to the ACFU on April 4th to undergo her surgery and treatment, later returning to Indonesia on June 13th. She still has to return to the Smile House for follow-up treatments.



Before

After

4. Yuanda Hanna Nainggolan, female, age 5

Yuanda is from North Sumatera. She was born with a disability called Apert Syndrome. She also suffers from autism. She was referred to Yayasan Senyum Bali by an outreach worker. The seriousness of her condition and limited local services caused her to be sent to ACFU Australia on May 6th, returning to Indonesia on June 6th. Due to her serious condition, at the present time, Yuanda was not able to undergo surgery but she is receiving regular treatment for her autism.



5. Valeria Cundawan, female, age 11

Valeria was born in West Flores, East Nusa Tenggara. She suffered from a disability called Fronto Ethmoidal Meningo Encephalocele. She was sent to Adelaide on June 7th for surgery and ongoing treatment. After three months of treatments, she returned to Indonesia on October 26th.



Before

After

6. Dewa Gede Merta Kusuma, male, age 7 months

Dewa is a Balinese baby born with a condition called Apert Syndrome. He was registered at the Smile House on March 24th. After several check-ups in Bali, it was decided by the doctors of Sanglah that Dewa be sent to ACFU. Dewa departed to Australia on June 24th and at the present moment is still ongoing medical treatment in Adelaide.



7. Ni Komang Suryaningsih, female, age 2

Ni Komang is a Balinese girl suffering from a condition called Apert Syndrome. She was seen by Professor David in DD Clinic March 2011. The result was Ni Komang should be sent to Adelaide to receive necessary medical treatment, because it is not possible in Bali. Ni Komang departed to Adelaide on June 7th and after receiving surgery and other medical treatment, she was allowed to return to Indonesia on September 12th.



Before

After

8. Inviola Loki Drusila Membong, female, age 25

Inviola was born in Flores, East Nusa Tenggara with a cleft lip and palate. She had her first surgery when she was 10 years old. She suffered from a condition where the main problem was on her palate. She was sent to Adelaide on July 23rd and returned to Indonesia on October 5th.



Before

After

9. Hainul Yuni, female, age 20

Hainul was born in Lombok, West Nusa Tenggara. She was registered at the Smile House on March 3rd. She suffers from a disability called Vascular Malformation. After several medical check-ups in Sanglah Hospital, the doctors decided that because of her serious condition, she should go to Adelaide. She went to Adelaide on September 24th and on November 25th returned to Indonesia.



Before

After

10. Nyoman Laksmi Maharani Widiantari, female, age 2

Laksmi is a Balinese girl born with a condition called Fronto Ethmoidal Meningo Encephalocele. She was referred to Yayasan Senyum Bali by an outreach worker. After several medical check-ups at Sanglah Hospital, the doctors reached an agreement that Laksmi should receive surgery and medical treatment in Adelaide. She departed to Adelaide on September 24th. After surgery and other treatment, Laksmi was allowed to return to Indonesia on December 16th with follow – ups in a few months time.



Before

After

2. Projects and Events

2.2. Projects

Cleft Lip and Palate Operations – East Nusa Tenggara (NTT)

Yayasan Senyum Bali entered into partnership with Badan Koordinasi Kegiatan dan Kesejahteraan Sosial (BK3S) in 2009. The purpose of this partnership with BK3S and an Indonesian team of surgeons is to facilitate cleft lip and palate operations in NTT with funding arranged by YSB.

In 2011, Yayasan Senyum Bali once again was successful in bringing health care by assisting and funding cleft and palate operations in Timor and Flores Island. The partnership with BK3S resulted in operations performed by a team of doctors from Malang, East Java, to cleft patients in Soe (Timor), Ende (Flores) and Lewolaba (Lembata).

This is the fourth in a series of cleft operations projects with a total of 143 surgeries performed this time. It is a step-up of health assistance by YSB and BK3S as more economically challenged people receive medical treatments. This project held on July 8 – 10, 2011, was divided between two villages: Soe (Timor) on the 8th and 9th and Lewolaba (Flores) on July 10th.

File Maker Training

File Maker training was held in March. All the staff received the training from 1st – 3rd March in the Smile House. File Maker is an application management system database, through which we can perform a quick search and store detailed reports and data correctly. The training was provided by Jeremy Leong and Leong Meng Foo from Evopac Sdn. Bhd, a company based in Singapore. This training was to teach the staff how to access the patient database, which will simplify cooperation with partner hospitals in Adelaide for information relating to all patient care and history. By replacing YSB's old, inadequate system with this new database system, all data on our patients can be neatly stored in one place and accessed by us as well as our partners in Adelaide in order to provide better service to Yayasan Senyum Bali's patients.

Cleft Lip and Palate (CLP) Center Surabaya

In February, the Chair and Founder of Smile Foundation Bali, Mary Northmore-Aziz and Operations Manager, Sukma Dewi visited the Cleft Lip and Palate (CLP) Center in Surabaya. The visit was conducted in order to gain knowledge about the work of CLP Center. On this visit we met with the Chairman of the CLP Surabaya, Prof. Dr. Djohansyah Marzoeki, dr, Spb, Sp.BP (K) who is also one of the top plastic surgeons in Indonesia. CLP Center Surabaya has already provided services to patients with cleft lip and palate since 11 years ago. This is vital for the YSB to learn and share experience with CLP Center, with a view to developing services in future. The Foundation also frequently cooperates with CLP Center Surabaya regarding patient care.

Tutoring Program

Yayasan Senyum Bali applied a new program for patients and their families. While each patient awaits their medical check-ups at the hospital, the Yayasan staff provides them with a tutoring program. There are two types of programs for children and for adults. For children, there is a tutorial for reading, spelling and counting. The Yayasan staff also teaches computer programs on educational games, drawing and arranging puzzles. For adults, the computer learning starts with basic Microsoft Office and basic internet.

School Project for Raising Awareness

The main purpose of this project is to raise awareness among the students and their parents about the considerably large number of disadvantaged, especially children suffering from craniofacial disabilities.

We aim to introduce the mission of Yayasan Senyum Bali and invite students to participate and help child patients by sharing and publicizing the foundation to the community in hope of raising more awareness in society; also for the students to help by donating their pre-loved or unwanted items to be sold at the Smile Shop.

Continuing the project that was started in 2009, this year the Yayasan visited the Australian International School on November 17th. The students, teachers and their families did a remarkable effort to help raise funds for a cleft lip patient and also made donations to the Smile Shop.

Memorandum of Understanding (MoU) with Bali Royal Hospital

In July, Bali Royal Hospital invited one of the Yayasan's patients to receive free surgery there, as part of the hospital's first anniversary celebration. Now YSB is delighted to be in partnership with the Bali Royal Hospital by having a Memorandum of Understanding. The MoU is a positive step, a way to achieve the Yayasan's mission in providing health care, and also a great advantage for our patients.

The MoU inauguration was held on October 24, 2011, jointly signed by Founder and Chair, Mary Northmore-Aziz, and the Director of Bali Royal Hospital, dr. Putu Arya Yudanegara, SpOG, MARS, and the ceremony was attended by hospital and YSB staff.

2.3 Events

Investiture

Founder and Chair of Yayasan Senyum Bali, Mary Northmore-Aziz was awarded an MBE (Member of the Most Excellent Order of the British Empire) in the Queen's New Years Honours list, 2011. The ceremony was held on June 22nd 2011 in Buckingham Palace, and the citation was "For services to people with cranio-facial deformities in Eastern Indonesia." The MBE was granted for the work and health services given by Yayasan Senyum Bali since it was founded in 2005, which has assisted many patients suffering from craniofacial disabilities in Bali, Lombok and East Indonesia. Mary was delighted that Prof David accepted her invitation to be one of her three guests at the Investiture.

With recognition and validation like this, Yayasan Senyum Bali hopes to provide better health services in the future, and expand its range of health assistance in Bali, Lombok, and East Indonesia.

YSB Birthday party

August 5th, 2011 was the 6th anniversary of the Yayasan. It celebrated 6 years of bringing health care to people suffering from cranio-facial disabilities in Bali, Lombok and Eastern Indonesia. The foundations' progress over the years since it was first established can be seen through the number of patients getting treatment and support from the government and partner organizations in Indonesia and abroad.

Fun events were held such as drawing competitions and various fun contests for patients and families. There was also a painting donated by a talented patient expressing his gratitude for the help he has received. Also, we were delighted to receive a donated embroidered batik artwork by Anne-Marie Kipar..

Present at the anniversary celebration were the Bali Provincial Head of Social Services, British General-Consul Bali, affiliates of Smile Foundation, supporting friends of the Smile Foundation and also the local community.

The anniversary is a reminder to each of us that the community deserves a bright future with hope of achieving dreams and raising awareness in the community and ourselves with acts of selfless kindness. With each step, the Yayasan wishes to give services and significance to people not only in Bali but also in Indonesia and abroad.

Bali International Women Association (BIWA) Bazaar

BIWA mini-Bazaar is always welcomed by YSB, especially the Smile Shop. It is a big opportunity for the Smile Shop to earn extra income and every bazaar ends up successfully. As in previous years, in 2011 The Smile Shop organized by the Yayasan's dedicated volunteers in Ubud and Ayu, the Smile Shop Assistant, joined the BIWA Bazaar that was held on June 2011.

The BIWA Bazaar itself is an event held by BIWA yearly as one of their fundraising activities. The Smile Shop normally gathers all the best quality clothes and other various items that are considered profitable and can make good sales to help raise the funds that cover the staff costs of the Yayasan.

The Bali Annual Garden Party

The first Bali Annual Garden Party was held on Saturday 29th and Sunday 30th October 2011 at Taman Bhagawan Benoa. Yayasan Senyum Bali was invited to join the event with a stand to promote our mission to the community and sell donated goods from the Smile Shop. The purpose of the event is to support the community and the environment, as well as an illustration of what can be done to help Bali. With the Yayasan Senyum Bali participation in this, we are optimistic that this will benefit our mission.

Commonwealth Tennis Gala Dinner

International Tennis has raised funds to assist Yayasan Senyum Bali since 2008. The Yayasan has been supported by the organizers and participants of Commonwealth Bank International Tennis Tournament, through a fundraising program which was initiated by the Grand Hyatt Bali. This year, a generous amount was raised through a silent auction during the Tournament Gala Dinner on November 5th 2011 at the Grand Hyatt Bali Nusa Dua. The items auctioned were signed by the women tennis players who participated in the Commonwealth Bank Tournament of Champions held from November 3rd – 6th. The funds raised will be used to facilitate operations for craniofacial patients, and administered by the Grand Hyatt Bali.

Hyatt Thrive

September 2011, YSN was invited to apply for a grant from Hyatt Thrive (Chicago). We submitted an application for support in the form of funds to carry out a patient satisfaction survey that will give us vital information to help define our projected 5 year Business Plan. We were delighted to hear that our application was accepted and the funds will enable us to employ a team to interview patients, families and partner organizations and individuals over the next 3 months, and collate results into usable guidance for the future.

Harley Davidson Owner Group (HOG) Rally

The Rally was held on November 26th, 2011 at Garuda Wisnu Kencana. Yayasan Senyum Bali was invited to participate as the HOG Corporate Social Responsibility (CSR) program. Brochures, fliers, and a donation box were put out for the participants to donate and support the Yayasan's mission. HOG also donated 15 million rupiah to support medical assistance for our patients.

Hard Rock 'N Run – 11th Chapter

The annual Rock 'n Run event was held on November 27th 2011. It is a 5 km charity run. Yayasan Senyum Bali greatly appreciates the sponsors and committee who chose YSB as the recipient. Proceeds raised during the charity event are donated to the Yayasan through Rotary Club of Seminyak – Bali, with the funds being designated to facilitate cleft lip and palate operation. The result of the charity run raised funds of 150 million rupiah. The funds were formally and symbolically delivered to Rotary Club of Bali Seminyak for YSB on December 22nd 2011 at the Hard Rock Hotel Bali.

Carols by Candlelight @BIKU

For the second year, to celebrate Christmas, Yayasan Senyum Bali was invited to join "Carols by Candlelight at Biku", Seminyak, where the Yayasan was a beneficiary of ten percent profits from dinner sales. Biku also organized a Giving tree to receive gift-wrapped toys for the child patients in the Smile House who were recovering from craniofacial surgery and treatment. Prior to the night, red donation bags were distributed to Biku's customers and friends to be filled up with various items of pre-loved goods for the Smile Shop. Not only that, we also raised money from the donation box distributed at the night of the candlelight event. It was a successful evening, with smiles by all.

Rotary Global Grant

On her return from the UK with her MBE in July, Mary was delighted to be made an honorary member of the Rotary Club of Bali Seminyak. This club has supported YSB wonderfully over a number of years and now would like to develop a Global Grant project.

During a brief visit to London in November, Mary took the opportunity to visit a number of Rotary clubs with a view to developing partnerships to facilitate the Global Grant in 2012.

3. The Smile Shop

The Ubud Smile Shop is a successful way of fundraising to help with staffing costs of the Smile House. Since its establishment in 2006, the Smile Shop has raised increasing profits due to awareness in the community about helping patients in need, and their support of a place to donate and/or buy various pre-loved and new goods in order to benefit people with craniofacial disabilities.

The Smile Shop will continue to promote our cause through a wide range of promotional activities. In 2011 we extended the lease for another 3 years and made various improvements including a new bathroom for volunteers..

4. Staff & Volunteers

4.1 Smile House

The Smile House added a new staff position which is *Social Worker*. The responsibility of Social Worker is to organize patient registration, records and information/queries. It is also responsible for assisting patients regarding pre and post operations and manage all incoming calls to Yayasan Senyum Bali.

Commenced February 2007	Rusmini Housekeeper / Cook
Commenced August 2007	DM Sukma Dewi Operations Manager
Commenced May 2009	Maya Lestari Patient Coordinator I
Commenced March 2010	Sinam Assistant Housekeeper / Cook
Commenced June 2010	Wayan Name IT Officer
Commenced April 2011	Putu Puspayanti Social Worker
Commenced June 2011	Athaliah Therik Public Relations
Commenced August 2011	Wiwit Widi Patient Coordinator II

Resigned Staff:

Commenced December 2010
Resigned May 2011

Devi Krismawati
Public Relations

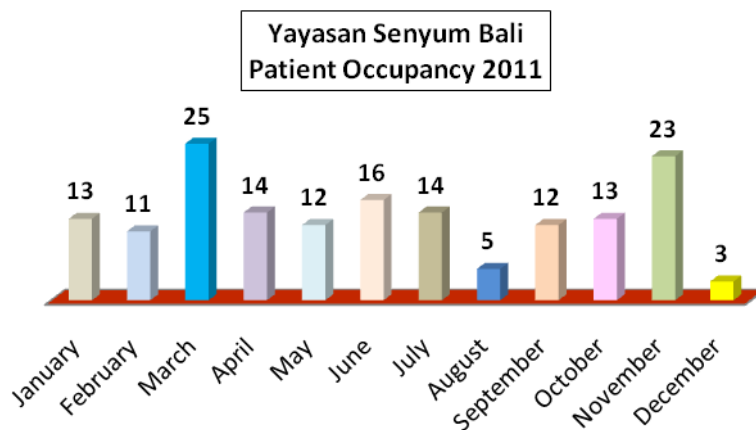
Commenced January 2011
Resigned July 2011

Ferry Christiawan
Patient Coordinator II

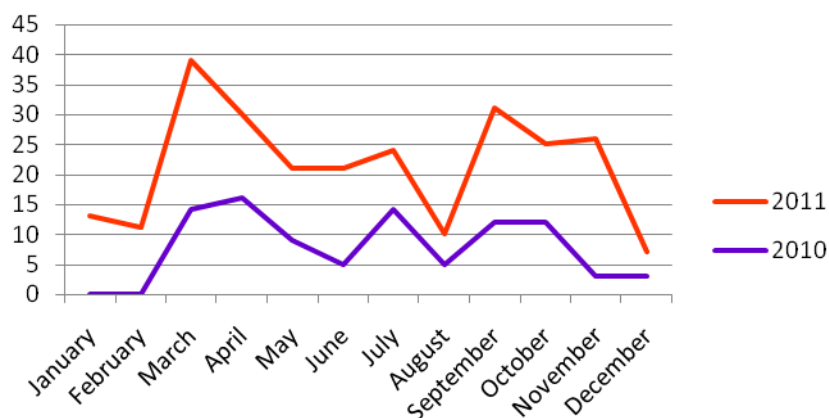
In early March 2010, the Yayasan moved to the new permanent Smile House on Jl. Pulau Aru No.9 Sanglah. The Yayasan is very happy with the Smile House which was generously donated by The Benjamin Foundation of The Netherlands. With ten patient bedrooms and in-house staff room, the Smile House is very effective for the Yayasan to continue its mission in facilitating patient care and other technical support.

Patient occupancy at the Smile House in 2011 reached a total number of 161 patients with an average of 13 patients per month. The minimum number of patients staying at the Smile House is 3 patients in December and the maximum number is 25 patients in March.

Below is a chart of patient occupancy each month.



The graph below represents the comparison of patient occupancy rates at The Smile House since moving in early March 2010 till December 2011:



4.2 Smile Shop

Commenced June 2008

Ayu Sumaningsih
Smile Shop Assistant

4.3 Outreach Worker

The continuing cooperation with Badan Koordinasi Kegiatan Kesejahteraan Sosial / BK3S Kupang, East Nusa Tenggara resulted in the need of YSB outreach workers in Kupang and Flores.

Kupang : Jenixon Benu

Flores : Ferdi Jelalu
(Non paid volunteer, Yayasan Senyum provides operational facilities).

4.4 Volunteers

Smile Shop

- Ray Carpenter
- Karin Webber
- Peter Knoppien
- Marlis Knoppien
- Eva Kortkamp
- Susan Symanski
- Helga Fiedler
- Hermienke
- Jonette
- Early
- Eileen
- Jan
- Julia Nienhaus
- Lily Wardoyo
- Richard Faubert
- Jackie Weiner
- Will Jourdin
- Zsuzsa Harsman

Caroline Northmore volunteered for 3 months to assist YSB inputting data into the new Filemaker system and also at the Smile Shop.

Note about Volunteers

The support and help from our committed and dedicated volunteers has been the key to the success of the Smile Shop. Their feedback has also been a way for The Yayasan to learn. There will never be enough words to show our appreciation for their support. Thank you all!

5. Media Publications

5.1 Current Media Publications

Senyum Update

Senyum Update newsletter editions have successfully kept our friends and supporters informed about our activities. Published every three months, Senyum Update contains reports on patients, projects, events and is also a means for Yayasan Senyum Bali to thank its wonderful donors. In 2011, four newsletters were published and also posted at the Yayasan website www.senyumbali.org. All editions are published in two languages, Bahasa Indonesia and English.

Brochures

Yayasan Senyum Bali is pleased to be continuing its cooperation with Bali Advertising Media (BAM) to have the brochures distributed in over 300 stalls in Bali for free. This is a great advantage for social awareness communications. Hence the Yayasan printed more brochures with funding from Smile Train.

Smile Shop Flyer

As in previous years, in 2011 Yayasan Senyum Bali continues to have Smile Shop flyers in three languages; English, Indonesian, and Japanese to help promote the Smile Shop with revision of the Smile Shop map.

Banner & Stickers

Banner and stickers are media publication facilities issued in previous years, and are still used in 2011 for promotional activities in school projects and some events.

Donation Bags

The reusable donation bag concept which is to collect more goods for the Smile Shop and to raise awareness in others about the environment by using recycled bags has been very successful in 2010. Hence in 2011 this concept continued to be used and is increasingly successful.

Donation Box

As in previous years, this year the Yayasan continues to promote our works and quest for funding through the donation box. The donation boxes are placed along with brochures, flyers and the latest Senyum Update Newsletter edition in hotels, spas and restaurants. It is an effective way for others to acquire information about the Yayasan and to directly donate through the donation box. It also establishes good cooperation between YSB and the hotels and restaurants that have the donation boxes.

Website

The Yayasan Senyum Bali's website has a new face this year. It is more attractive, more informative and friendly. Due to its importance in promoting and publishing the work of the Yayasan, we have added new categories for others to see more ways to support our mission. It can be viewed at www.senyumbali.org

Facebook

Facebook is an effective and successful medium to connect with friends, donors and potential patients of Yayasan Senyum Bali. It also helps to promote the Smile Shop. Those who would like to get connected to the Yayasan may add Yayasan Senyum Bali as friend and 'like' our new page featured in our profile to view pictures and notes of our patients, works and activities.

Radio

The Radio has been identified as a good opportunity to raise craniofacial awareness. Many patients do not know that help is available for them through Yayasan Senyum Bali. For this purpose, the Yayasan chooses to advertise our mission in radio stations, e.g; KGI Radio, Bali Radionet, in the hope it will reach patients with low economy status in remote villages.

Other Media Advertising

Yayasan Senyum Bali is always looking for new means to promote and present our work and mission to the community. As in previous years, the Yayasan continues to promote our work and find potential donors and friends through advertising, press releases and advertisements submitted to newspapers, tabloids, websites and facebook pages.

5.2 2011 Planning for Media Publication Facilities

The Yayasan will continue to use all the above media to advertise its existence to the public in 2011, also to communicate with donors as well as volunteers and patients.

6. Donors

Significant funding for both Cleft and other craniofacial operations has been provided by Rotary Club of Bali Seminyak in collaboration with the Hard Rock Hotel Bali through their charity event. **Since 2008, Rotary Club of Bali Seminyak/Hard Rock Hotel Bali have help with 129 operations.** Also events such as Detlev's Sunday lunches which raise a wonderful amount for us via Rotary.

Yayasan Benjamin continues to be a great support to Yayasan Senyum Bali with the Smile House building and inventory as well as assisting with patient costs, especially Adelaide patients.

Significant funding for Cleft projects in Flores, NTT and some Bali operations has been granted by The Smile Train America.

There are many other generous supporters to the Yayasan in last twelve months. A great amount of donated goods and funds were received throughout the year from the Harris Resort Group, Ramada Tanjung Benoa, Rotary Club Seminyak – Bali and various individuals.

As in previous years, Yayasan Senyum Bali also received funding for craniofacial operations from the auction held at Grand Hyatt Nusa Dua Bali. The Gala dinner held every year is part of the World Tennis Tournament (WTA) – Commonwealth Bank, attended by famous female tennis players from around the world.

Many other donors are listed below:-

Period January – March 2011

- BIMC Hospital
- Catherine Cameron
- Christina Ross
- Daryl
- Doris Kilcherr
- Dougland England (Robert Richard)
- Entraide Majolane
- Gunilla Larsson
- Hilary Puchala
- Mrs. Anam BAVISCH
- Sri Ayu Martini, Family
- Liliana Unten
- Laurensia
- Mahendra
- Maria France Josselin
- Margaret Puchala
- Ni Made Dwi Maheni
- Putu Ari Suastini
- Priscilla Hall Memorial Foundation
- Rotary Club of Bali Seminyak
- Roy and Eva Vickers
- Susan Dijon
- Shiro
- Smile Train
- Tommy
- Wayan Carl Neo Larsson
- Yayasan Benjamin

Period April – June 2011

- Bali Advertiser
- Bali with Kids
- Caroline Northmore
- Denise Finney
- Doris Kilcherr
- Entraide Majolane
- Gail Johnson
- Harris Resort Kuta
- Mrs. Siska / Mr. Anan
- Indigo Kids
- John M Daniels
- Koh, Family
- Lara. Ibu
- Linley York
- Nancy Dome
- Ni Made Dwi Maheni
- Putu Ari Suastini
- Ramada Resort Benoa
- Revano Navis Sahroni, Family
- Sabrina
- Sandy Infield
- Siro
- Susan Dijon
- Willian Dejean
- Yayasan Benjamin

Period August – October 2011

- Agung Wijaya
- Anne Marie Kipar
- A. Van Hilten
- Balispirit.com
- Barrie Richard
- Catherine Cameron
- Charles Orchard
- Fremantle Sailing
- Friends of Singapore Museum
- Griya Bugar
- Harris Resort Kuta
- Intan Kumala Sari
- Issabela Lin
- Jade Izhar
- Jero Asri, Mrs
- KangGURU Bali
- Karen Sparacia
- Lindsay Warren
- Lisa A. Borkon
- Lukman Junaedi

- NOW!Bali Magazine
- Ogi Yutarini
- Richard Webster
- Rotary Club Seminyak
- Sally & Arie Black
- Suryana I Wayan
- Susan Dijon
- The Grand Hyatt Bali
- Yan Yvinec & Friends
- Yuliana, Mrs

Period November – December 2011

- Australia International School
- Bali Garden Party (NOW! Magazine Bali)
- Biku Restaurant
- Caroline Sunyana, Family
- Gouri Mirpuri, Mrs
- Harley Owner Group
- Hamdi Abdulah
- Hard Rock Hotel Bali
- Harris Resort Group
- I Gede Dika Saputra
- Juni Erawati
- Kasoem Hearing Center
- Marie Bee
- Nicole, Sanur
- Okki Widiawati
- Plus-bali.com
- Rotary Club Jakarta Selatan
- Rotary Club Seminyak Bali
- Susan Dijon
- The Grand Hyatt Bali
- The Villas Seminyak
- Queen's Tandoor

Transparency and accountability are still the criteria for reporting to our donors and are appreciated by donors and supporters. We are also happy to work hard to maintain our reputation by keeping good records of all support from donors. Thank you all.

7. Accounting & Taxation

Yayasan Senyum Bali financial records for 2011 have been completed and been audited for approval. The detailed record of 2011 finances is enclosed.

Yayasan Senyum Bali taxation for 2011 has also been completed.

Yayasan Senyum Bali Annual Report 2011 has been approved by:

Mary Northmore
Chair – Yayasan Senyum Bali
December 2011