

Yayasan Senyum Bali

Annual Report 2009

YAYASAN
SENYUM
smile foundation of Bali

*bringing health care
to people with
craniofacial disabilities*

Overview

In 2009 Yayasan Senyum Bali continued its mission in bringing health care to people with craniofacial disabilities. The Yayasan has now been in operation since 2005 and has administered the health needs of 461 patients with craniofacial abnormalities from Bali, Lombok and the surrounding islands. A total number of 116 patients are currently receiving treatment through association with Yayasan Senyum Bali, which is the biggest number of accomplished operations in one year since it was established. During the year Yayasan Senyum Bali also sent 7 patients for treatment to the Australian Cranio Facial Unit in Adelaide, South Australia.

The building of the new Smile House on Jalan Pulau Aru No 9 Denpasar has also been completed and is currently being furnished. Minor technical problems are still in progress. We are hoping by the beginning of 2010, the new house will be ready to occupy.

2009 also has been a successful year with various projects and events. especially the Nasendoscopy Workshop with Professor David, also other projects and events that worked beneficially for both Smile Shops and Yayasan Senyum Bali itself.

1. Professor David David Visits

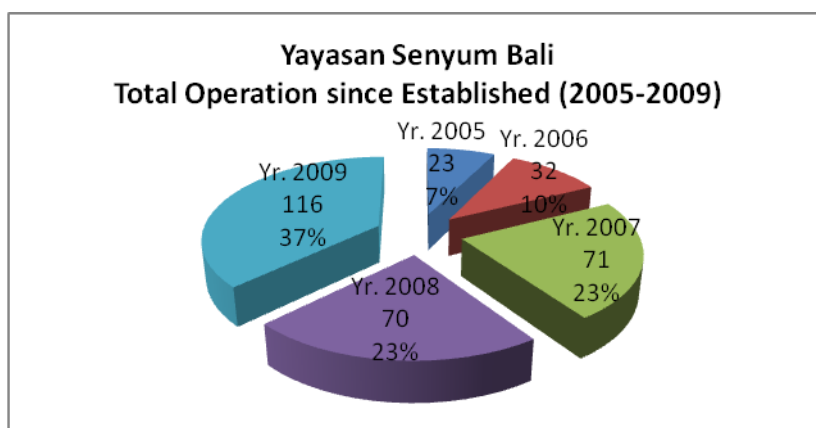
Professor David accompanied by Dr Ian Wall and Clinical Nurse Specialist Kathy Jarman, visited Bali from 6 to 13 May 2009. The purpose of their visit was to hold two Patient Clinics, one for new patients and the other for returned Adelaide patients. Professor David also conducted a Nasendoscopy workshop for Doctors and Speech Therapists from all over Indonesia.

The Nasendoscopy Workshop was held at the Hotel Puri Ayu in Denpasar and was attended by a total of 36 Doctors and Speech Therapists. Professor David demonstrated the use of the Nasendoscope with several patients as well as giving a lecture on craniofacial surgery techniques.

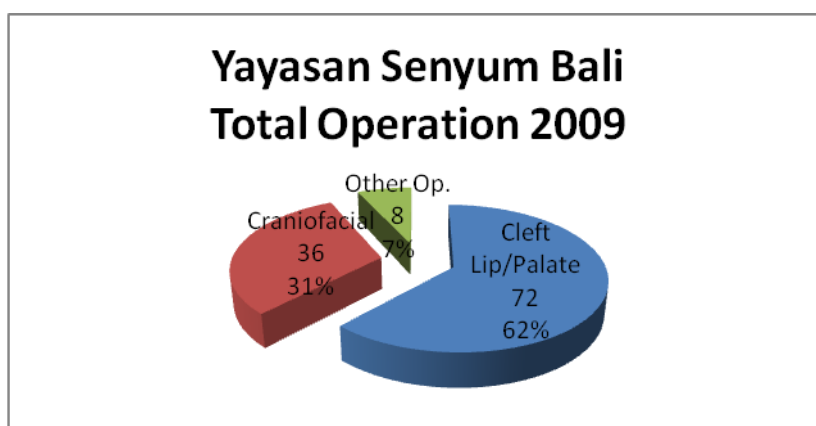
In October Professor David and Dr Ian Wall once again visited Bali for the second clinic of the year. There were 34 patients who attended the clinic and the following day three patients received surgery from the medical expertise team at Sanglah General Hospital with Prof. David as the advisor.

2. Patients

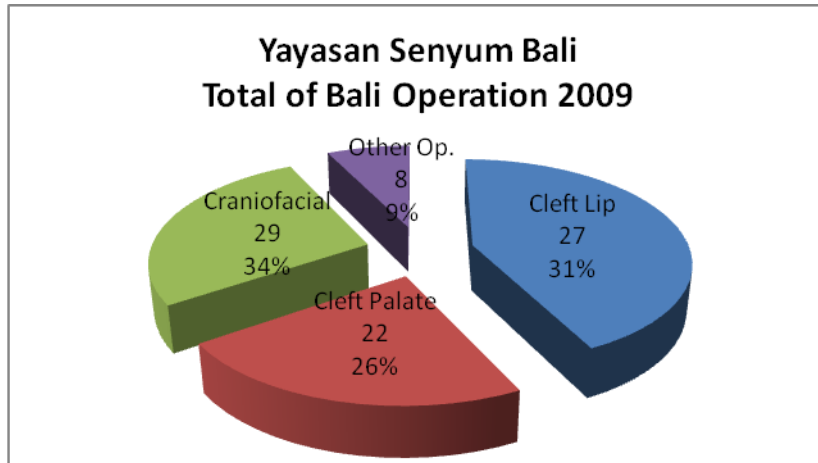
During 2009 Yayasan Senyum Bali has funded a total of 72 cleft lip and/or palate operations, 36 craniofacial operations also 8 other operations such as accident trauma, bone-graft reconstruction, etc. Since it started in 2005 up until 2009 the Foundation has helped 461 patients with cleft and craniofacial abnormalities. So far, 312 operations have been accomplished with an average of 62 operations per year. Below are some charts for a brief description of Yayasan Senyum Bali Patients' operations.



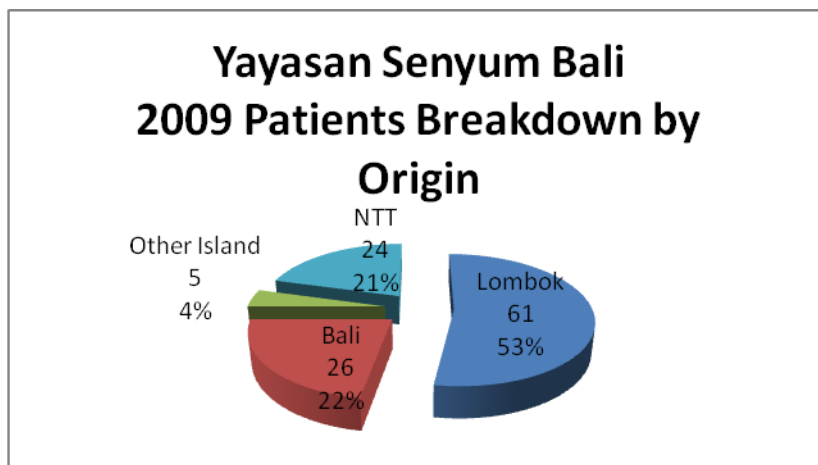
Through this chart, it is clearly shown that the Yayasan is making progress as it is growing from year to year.



The total operations of cleft lip and/or palate including operations in Soe, NTT in November 2009. Cleft operations are still the major disease the Yayasan faced during this year 2009 whilst the numbers of craniofacial and other operations are also increasing.



The chart above shows the total operations done in Denpasar, Bali. The total number of craniofacial, cleft lip and cleft palate operations is almost equally distributed during the year 2009. From the chart we could conclude that the numbers of patients with craniofacial disabilities, which are more serious cases and rarely found, are increasing.



The chart shows only the origin of patients who have already had their operations. The Lombok patients (53%) are the biggest number of the overall total followed by Bali patients (22%), NTT (21%), and those from other islands such as Sumbawa, Java, etc.

2.1 Adelaide Patients 2009

In 2009, Yayasan Senyum Bali planned to facilitate seven patients to receive treatment and surgeries in the Australian Craniofacial Unit, Adelaide South Australia.

These patients were screened during two clinical visits of Professor David J David in collaboration with the local doctors in Bali in the previous year of 2008. The results of these two clinics were found seven patients with serious condition who could not be operated locally due to limitation of medical facilities and expertise.

From the seven patients prepared to have operations in Adelaide; six patients succeeded, one was postponed.

One additional patient was departed to Adelaide on a short notice, as the result of Professor David's clinical visit in early 2009.

The following patients were sent to the Australian Cranio Facial Unit to receive their surgeries and treatments:-

1. **Sapirah** (Female, Age: 31 YO)

Sapirah went to Adelaide on 2 March 2009 to receive her first surgery. She suffered from *Noma* caused by bacteria that had spread almost all over her face. Sapirah arrived back in Denpasar in May 2009 and she has been attending every Professor David clinic for check-ups. She needs subsequent surgery for face reconstruction.

2. **Yuliani** (Female, Age: 9 YO)

Yuliani is a 9 year-old girl suffered from *Meningocele*. She departed to Adelaide on March 16th, 2009 to receive her surgery by the end of the month as it was scheduled. She came back three months later with a great result of the operation that also affected her confidence and personality.

3. **Zaetun Eni** (Female, Age: 17 YO)

This 2009 destination to Adelaide was the second operation for Zaetun Eni. She departed on 23rd of April 2009 to undergo a facial reconstruction after her first surgery of a *tessier* cleft surgery. Zaetun Eni was born with a *tessier* cleft on the right side of her face. Following those surgeries, she will be scheduled to receive orthodontic treatment with a local orthodontist in Denpasar for the future.

4. **Nyoman Mangku** (Male, Age: 2 YO)

The 'Miracle baby' Mangku returned back to Denpasar just a month after his departure to Adelaide on April 27th, 2009. After a few assessments, Professor David and his team decided to postpone his operations until he is older. Nyoman Mangku also attended Professor David's clinic in this 2009.

5. **Putu Yanti Pertiwi** (Female, Age: 6 YO)

Yanti is a 6 years-old girl suffering from *Pfeiffer Syndrome* that also affects her behavior and intelligence because of her situation. Professor David decided to proceed with her treatment in Adelaide when he was examining her during the first clinic in this year 2009. Yanti and her mother are still in Adelaide and are Schedule to return home to Bali on 11 January 2010. We are very excited to welcome her after her four months treatment in Adelaide under Professor David and team.

6. **Rustiani** (Female, Age: 37 YO)

Rustiani went to Adelaide to receive treatment for the *Fiborous Displasia* she has suffered since she was a 13 year-old girl. She departed to Adelaide on October 22nd and arrived back in Denpasar on December 4th, 2009. Her surgery went well and she is now in her

recuperation period while the swelling on her face fades. She will attend the clinic with Professor David in 2010.

7. Rohmawati, Female, DOB:16YO

She suffered from cleft on her right face, a microform of a 4 on the left and she has orbital dystopia and a re-duplicated maxilla. In 2009 is a second visit to Adelaide for Rohmawati to have her orbital dystopia treatment, following a successful first treatment in November 2007.

Once again, problems happened during the visa medical examination with Rohmawati as it was on her first medical visa application process. There was blood found in her urine that caused the delay on her operation schedule in ACFU. After several treatments and examination with the urologist, finally the Yayasan could have her sent to Adelaide for her second operation on 22 October 2009. Her surgery went very well and fast. She came back on 27 November 2009, only a month after her departure.

8. **Baiq Susanti Dewi** (Female, Age: 29 YO)

She was supposed to depart to Adelaide in May 2009, but was cancelled due to a Tuberculosis (TB) indication in her lungs during the medical examination for a visa application. She suffers from Noma centered on the nose which was suspected to be the causation of her condition of TB. She is currently under TB treatment, as soon as she passes the medical examination, she will be re-scheduled to Adelaide in the future.

Programmed Adelaide Patients in 2010

According to the results of the 2009 clinics with Professor David David, so far there is 1 patient waiting for treatment in Adelaide. We are certain this number will increase after Professor David's visit in 2010. The Yayasan will do the preparation for these patients' departures by finding funding for all the expenses needed for the flight, passport and visa, and also their pre and post operation necessities.

2.2 The 2010 Planning for Patients

Professor David will continue to do two clinical visits in 2010. The first visit has already been planned for April 2010 and the second one will be later on the year. As usual the patients attending this clinic will be those with severe craniofacial deformities.

For those patients with recommendation to be operated in Adelaide by Professor David, the Yayasan will continue to assist these patients by raising funds for their expenses, including those of their escort.

The Yayasan also would like to hold a second-follow up Nasendoscope Workshop in 2010.

3. Projects & Events

3.1 Projects

School Project for Raising Awareness

The main purpose of this project is to raise awareness among the students and their parents that there are still lots of people, especially children, who suffer from craniofacial disabilities.

In this project we also introduce Yayasan Senyum Bali's mission and invite the students to participate and help the child patients by sharing and publicising the foundation to the community and also donating their pre-loved or unwanted things to be sold at the Smile Shops.

Until now we have already done four school visits; Ecole Francaise Internationale de Bali on May 29th, Green School on October 11th, Australian International School on November 24th, and Bali International School on November 25th. Not all the school came up with donations but some really made a lot of donations and all had already been delivered to both Smile Shops.

The New Smile House

The rebuilding of the new Smile House at Pulau Aru street No. 9 is completed. It is now being furnished and polished with finishing touches. The house is supposed to be ready for occupancy by the beginning of next year. As it was planned, the house has an improved office and patient accommodation as well as a Consulting Room, Meeting Room, and Isolation Room. There are 10 patient bedrooms, as well as very comfortable staff accommodation.

As this report is being written, the Yayasan is still dealing with the minor problems of the new building before it is completely ready to be occupied. The progress of the house will be updated in a separate report.

Outreach Project – Karangasem

The outreach program in Karangasem went well conducted by our Outreach Worker Komang Gede with the result of finding over ten patients who are in need of craniofacial surgery as well as some cleft patients. The project was once visited by the Yayasan's AVI volunteers, David and Christine Cloughley in February 2009, and they came back reporting good progress that Komang Gede had made, and that he and Yayasan Senyum Bali had been accepted into the community of the Karangasem area. After five months, the Karangasem outreach project is now put on hold. The Yayasan will continue the project after all the found patients have received their treatments, and we will continue the project in other area of Bali.

NTT - Soe Cleft Lip/Palate Operations Project

In November 2009, Yayasan Senyum Bali entered into a partnership with local surgeons and local NGO 'BK3S' of Kupang to assist with Cleft operations Project in Soe-NTT. It is a great opportunity for the Yayasan as it is always been the Yayasan's commitment to expand our services in the eastern part of Indonesia. The Yayasan has assisted in excess of 55 patients for this project. We certainly would continue to expand our assistant for cleft disabilities people in this area in the future.

3.2 Events

The New Smile House Pemelaspas

On August 5th, 2009 the partly completed house received the traditional Balinese blessing which is customary in Bali. Approximately 80 guests attended the ceremony and were able to see around the new premises. The ceremony was timed intentionally due to the visits of the house donors to Bali so that they could join the process and meet the Yayasan staff, volunteers and also some of our patients who will later occupy the house.

Ubud Writers & Readers Festival (7-11 October 2009)

Ubud Writers & Readers Festival (UWRF) is an annual event held in Ubud, where writers, poets and literature lovers from around the world attend to celebrate this great festival. Yayasan Senyum Bali was also given the opportunity to participate in the event this time as participants from the NGO sector; to raise people's awareness about what the Yayasan does to bring healthcare to people with craniofacial disabilities. We had an exhibition stall where the Yayasan's staff could distribute brochures, newsletter, receive donations as well as build connections with people, who would support the existence of the Yayasan.

Memorandum of Understanding inauguration with RSUP Sanglah Denpasar

The Yayasan is pleased to take further its partnership with RSUP Sanglah by having a Memorandum of Understanding. The MoU is a great step, not only it will strengthen our relationship with RSUP Sanglah, where the most percentage of our patients' operations are held, but it will also allow the Yayasan to have an account which is a simpler and better way to pay the medical expenses of our patients who have treatment in Sanglah. Furthermore, it will also enable us to be more prepared in our financial matters.

The MOU inauguration was held in October 2009, with the presence of Professor David as the Yayasan Medical Advisor, Mary Northmore as the Chair of the Yayasan and Dr Lanang Rudiarta, the director of RSUP Sanglah, and his staff.

Bali International Women Association (BIWA) Bazaar

BIWA mini-Bazaar is always a great opportunity awaited by the Yayasan, especially the Smile Shops. The shops can get a lot of extra income and almost every bazaar ended up successfully. For this 2009, the Smile Shops organized by the Yayasan's dedicated volunteers in Ubud also Ayu, the Ubud Shop's assistant, has joined three BIWA mini-bazaars.

The mini-bazaar itself is a monthly event held by BIWA during their monthly luncheon as one of their fund raising activities. Although it is always a success, the Smile Shops can't join every month because of the lack of stock and the transportation problems. The Shops usually gather all the best quality clothes that are considered would make good sales and wait until they have enough to sell at the mini-bazaar, so this really depends on the number of donations made.

3.3 The 2010 Planning for Projects & Events

Outreach Project – Singaraja

An Outreach Project for Singaraja area is prepared to be conducted in early January 2010. This is the continuation of the outreach project the Yayasan conducted in 2007-2008 for Singaraja area. We feel it is necessary to recommence since in the previous projects our outreach workers have not yet covered all areas of Singaraja (kabupaten Buleleng).

Other planning includes:

- **more school visits**
The Schools project turned out to be a good achievement for both Smile Shops this year 2009. The Yayasan will continue this project and will invite more to also join this program.
- **move to new smile house – *Smile House Grand Opening***
The Yayasan is planning to move in to the new Smile House early next year, while the grand opening is planned to be held around April, along with Professor David's first visit for next 2010.
- The Yayasan will do its best to have the MoU with RSUP Sanglah Denpasar applied since it will be very helpful for both sides as well as consolidate the relationship between both parties.

4. The Smile Shops

4.1 Shops Review

As the Smile Shop concept has been so successful, the Yayasan would be happy to further develop these Shops as they are a very important community resource, bringing in donations of cash and kind, and keeping the local community involved and informed about the work of Yayasan Senyum Bali.

Ubud Shop

The Yayasan was sorry to lose Carrie, the Ubud Smile Shop manager, in late 2009 due to health problems which necessitated her returning to the US for treatment. Ubud Smile Shop is doing very well and succeeds with the excellent work of Ayu and volunteers despite the absence of Carrie. The year 2009 is still a successful year for the Ubud Smile Shop.

Sanur Shop

The newly established shop doesn't do as well as the old one in Ubud. The shop made a significant contribution to the Yayasan only for the first six months then it gradually went down even minus in the next five months. Based on the observations directly on the spot by the Yayasan staff, there are some findings about some causal factors of the shop's stagnant situation as follows:-

- The location of the shop is hidden and the area is pretty quiet, especially when there is ceremony under way, that not so many people come there.

- Most of the time people come to have lunch at the *warung* next door which means the peak hour is only during the lunch time.
- People who come are generally the same regular customers that come every so often for lunch and the number of new donations coming are unpredictable, so they may not happen to find any new items.
- The tourists who were expected to become major buyers are inclined to buy books and DVDs rather than clothes or other bric-a-bracs and handicrafts which have higher selling prices.

The Yayasan has taken some steps to solve the problems in the Sanur Shop by doing promotions in every event it attended, also by spreading brochures and shop flyers at the beach to the tourists. The Yayasan also has established relationship with the local foundation of Sanur, Yayasan Pembangunan Sanur, who hold the key to almost every hotel, cafe, restaurant as well as all entertainment spots in Sanur area.

4.2 The 2010 Planning for Smile Shops

Due to the Smile House moving to its new permanent home in Pulau Aru Street, the Yayasan is planning to move the Sanur Smile Shop to the current Smile House since it is still has its rent paid for another year. We also consider the location at the current Smile House in Jl. Satelit is more spacious and in a more densely populated area. We hope this will result in better returns.

5. Staff & Volunteers

5.1 Staff

Smile House

Commenced February 2007	Rusmini Housekeeper/cook
Commenced August 2007	DM Sukma Dewi Operations Manager
Commenced March 2009	Helena Stephanie Arway Marketing & Public Relation
Commenced May 2009	Maya Lestari Lingga Patient Coordinator
Commenced January 2010	Kadek Wahyu Nila Oktarini Assistant Patient Coordinator

Resigned Staff:

Commenced January 2008 Ni Nyoman Tri Cahyani
Resigned March 2009 Patient Coordinator

Commenced March 2009 Ni Made Erawati
Resigned May 2009 Patient Coordinator

In 2008, Ni Nyoman Tri Cahyani resigned following her marriage and her acceptance as government officer (Pegawai Negri Sipil – PNS). She was replaced by Ni Made Erawati but she did not stay long, unexpectedly resigned due to a new job. Soon after, Maya Lestari filled the Patient Coordinator position in May 2009. She will be assisted by a new patient coordinator assistant, Kadek Wahyu Nila Oktarini (Nila), who will start working in January 2010.

Smile Shops

Commenced June 2008 Ayu Sumaningsih
Smile Shop Ubud Assistant

Commenced August 2009 Ni Ketut Anik Ardini
Smile Shop Sanur Assistant

Resigned Staff:

Commenced October 2008 I Nyoman Joniartawan (Koming)
Resigned July 2009 Smile Shop Sanur Assistant

I Nyoman Joniartawan was encouraged to resign due to poor performance.

Outreach Worker

Commenced January 2009 I Komang Gede
Outreach worker

Commenced January 2010 Komang Krismiyanto
Outreach worker

Resigned Staff:

Commenced January 2009 I Nengah Putra Giurtana
Outreach worker

I Nengah Putra Giurtana resigned due to poor performance.

Staff Review

The Yayasan has been always very fortunate to be able to employ such a dedicated staff. There have been some resigned staffs during 2009, but this helps the Yayasan to analyze and evaluate its HR Development.

In 2009 the Yayasan has registered its staff who works directly with patients, with Jamsostek (Staff Medical Insurance). It is a necessary incentive for the staff as the Smile House works a lot with sick patients and diseases.

5.2 Volunteers

Smile House

Commenced October 2008

David Cloughley

Finished October 2009

Project Manager

Commenced October 2008

Christine Cloughley

Finished October 2009

New Smile House Project Manager

Commenced October 2009

Holger Wohlfahrt

Finished February 2010

Ubud Smile Shop

- Nikki Janczak
- Karin Webber
- Peter Knoppien
- Marlis Knoppien
- Eva Kortkamp
- Helga
- Annie
- Manawar ali
- Ayu Oka
- Jan
- Eileen
- Cat
- Susan Symanski
- Elizabeth

Sanur Smile Shop

- Angel
- Ine Struik
- Tya Abe
- Meme Ros
- Holger Wohlfahrt

Volunteers Note

Dave and Chris Cloughley finished their assignment on working for and helping Yayasan Senyum Bali. We are very grateful for their support and help and also to Australian Volunteers International we say Thank you!

Holger Wohlfahrt is a German student volunteer who is helping at the Smile House with administration work as well as at the Smile Shop Sanur. He will be assisting the Yayasan for four months only starting from October 2009.

The Yayasan has been very fortunate to have such valuable volunteers who have been a great support in helping at the Smile Shops both Ubud and Sanur, and we are most appreciative of their commitment and dedication despite the occasional challenges that face them.

5.3 The 2010 Planning for Staffs and Volunteers

In 2010, the Yayasan is planning to have more activities with the patients and also with their escorts during their stay at the Smile House while waiting for their operation schedule.

Hence, the Yayasan will need more volunteer(s) with some specific skills to assist e.g to teach English, making handicrafts, gardening, etc. The Yayasan will start to put volunteer advertisements out in the beginning of the 2010.

6. Media Publication Facilities

6.1 Current Media Publication Facilities

Senyum Update

Three newsletters have been published during 2009 and can be viewed on the website at www.senyumbali.org (also enclosed in the attachment). Since the 12th edition it has been decided to have Senyum Update also printed in Indonesian. All editions published this year can be seen on the attachment.

New Brochure

The Direct Aid Program of the Australian Consulate General, Bali has kindly assisted the Yayasan to have its new brochures printed. The Yayasan needs new brochures since it keeps growing and making good progress, so we needed to update the brochures. The brochures were printed in Indonesian and English. A sample of the brochure is given in the attachment.

Smile Shop Flyer

Due to the needs of promotion for both Smile Shops, the Yayasan decided to print the flyer in three languages; English, Indonesian, and Japanese with the help of a volunteer of the Smile Shop. Samples are given in the attachment.

Donation Bag

In September 2009, the Yayasan ordered 500 reusable donation bags as part of its effort in promoting the Yayasan's mission as well as collect more goods donations for both Smile Shops. These donation bags have worked very well so far and people really appreciate the idea of a reusable bag that is harmless to the environment.

Website

Yayasan Senyum Bali's website continues to develop under the kind assistance of a volunteer, Paolo Scarabelli, who has supported the Yayasan over the past few years, and it is hoped that this will continue in 2010. All data, new updates and information have been collected and will be used to update and make necessary changes on the website in early 2010.

Banner, Voucher, Sticker

Banners, vouchers and stickers are other media publication facilities issued during this year for the promotional activities in the school projects and also in some events.

6.2 The 2010 Planning for Media Publication Facilities

The Yayasan will continue to use all the above media to publish its existence to the public in 2010, also to communicate with the donors as well as volunteers and patients.

7. Donors

Significant funding for both Cleft and other Cranio-Facial operations has been provided by Rotary Club of Bali Seminyak in collaboration with Hard Rock Hotel Bali over the past twelve months.

Yayasan Benjamin continues to be a great support to Yayasan Senyum Bali with the new Smile House project as well as the patients, especially the Adelaide patients.

Yayasan Senyum Bali's Chairperson, Mary Northmore, was delighted to be invited by Smile Train to meet with one of their Board members and other Smile Train partners in Jakarta on 28 October. Smile Train is a significant donor for us and it was nice to be able to thank them personally for their support.

In November 2009 the Yayasan also received funding from the auction held at the gala dinner in Grand Hyatt Nusa Dua, Bali. The gala dinner is a part of the WTA world tennis tournament held by the Commonwealth Bank where lots of famous women tennis player attended.

The Yayasan also has many supporters and donations from some major donors during 2009. Harris Hotel Resort Groups have been very kind donating their used towels and linens and also supporting the Yayasan in many ways as partners in helping craniofacial disabilities patients.

We would particularly like to mention Rotarian Detlev who holds a splendid lunch every Sunday at his lovely home in Canggu and after the lunch solicits donations for us, handled via Rotary Seminyak, which results in substantial donations over the year, as well as other donors listed below:-

Period February – April 2009

- Alam Indah and friends
- American Women Association Jkt
- Andrea Govier
- Australian Consulate Bali
- Bali night life.com
- BIMC Hospital Bali
- Dave and Nicola
- Denise Finney
- Entraide Majolane
- Feybe Irene Mokogi
- Hadiputranto, Hadinoto & Partners
- Linda Geo
- Mary France Josselin
- Mary Wimberley
- Nurses of Karolinska Hospital
- Robyn Thorpe
- Rotary Club of Seminyak
- Steven Kirk
- Swedish Travel Agent Children F
- Yann Yvinec

Period May – July 2009

- Adrian Conte
- Alam Indah and friends
- Aston in Tanjung Benoa
- Bali Hotel Association
- Bali Mandira Hotel
- Bali Prani Hotel
- Bill & Jane Crampon
- Café Wayan, Ubud
- Denise Finney
- David Made Daita Putra

- Ecole Internationale Française de Bali
- Farida Family
- Harris Hotel Kuta
- Harris Hotel Tuban
- Rotaract Ubud
- Smile Train Jakarta
- Suharto Bambang
- Troy and Family Villa Moon
- The Bale
- The Smile Train

Period August – October 2009

- Assi Timmeren
- Avalon (Mango Tree Bali)
- Babette Combee
- Carol Swan and friends
- Ch. Anam (Bali Violin School)
- Donna Campbell
- Evan Lewis
- Harris Hotel Kuta
- Harris Hotel Riverview
- Harris Hotel Tuban Jenny Quinn
- Jolie Kaban
- Joyce Nellwan
- Ramada Resort Benoa
- Riza Hissamudin
- Robina Cosser
- Rotary Club of Bali – Seminyak
- Susan Dijon
- Tina Burfield
- Ubud Hotel Association
- Wendy Dartnall

Period November – December 2009

- Australian International School
- Bali Advertiser
- Café Wayan Ubud
- Doctor & Children’s Fund Foundation
- Glenn & Putty Goldsmith
- Han Andre Iluk
- Heartline FM
- John Milliss
- Mr & Mrs Kamani
- Lion’s Club Bali
- Paul Luciw
- Richards
- Richazd
- Susan Dijon
- The Grand Hyatt
- The Smile Train
- Theo Tjes-Singapore
- WTA Tour/Commonwealth Bank
- Yayasan Benjamin

Yayasan Senyum Bali has established credibility and accountability with donors and works hard to keep this good name by keeping good records. It is now the charity of choice for some major organizations.

8. Finance & Taxation

The Yayasan Senyum Bali financial records for the year to end of December 2009 have been completed. These accounts will be audited by our internal auditor and will then be passed to a Public Auditor for approval. The Yayasan is also proud to report that the taxation for 2009 has also been completed. The detailed record of this financial report is enclosed.

Yayasan Senyum Bali Annual Report 2009 has been approved by:

Mary Northmore
Chair – Yayasan Senyum Bali
December 2009