

Yayasan Senyum Bali

Annual Report 2008

Overview

Yayasan Senyum Bali's mission statement is to reduce the suffering currently associated with craniofacial abnormalities and to improve quality of life by facilitating the delivery of surgical services to people with craniofacial disabilities in Bali and other Indonesian Islands to the east in partnership with local and international health care professionals

In keeping with its mission Yayasan Senyum Bali has now been in operation since 2005 and has administered the health needs of 338 patients with cranio-facial abnormalities from Bali, Lombok and the surrounding islands.

2008 has been a very successful year with 129 new patients receiving treatment through association with Yayasan Senyum Bali. During the year Yayasan Senyum Bali also sent 4 patients for treatment to the Australian Cranio Facial Unit in Adelaide, South Australia.

Professor David David Visits

In March 2008 Professor David David of the Australian Craniofacial Unit in Adelaide visited Bali and held a clinic at RSUP Sanglah. He and his team examined 40 patients. This clinic was also attended by a number of local doctors who found the experience very beneficial.

Professor David also conducted a training session in the use of the nasendoscope; lectured at Universitas Udayana Medical Faculty to two hundred 4th year medical students on cleft lip and palate health care; and assisted with 7 operations at Australian Memorial Burns unit at RSUP Sanglah.

In November, Professor David and his team once again visited Bali and held a clinic at RSUP Sanglah. Professor David along with Dr AA Asmarajaya saw 36 patients.

These patients included checkups for returned Adelaide patients as part of Yayasan Senyum Bali's ongoing monitoring. Professor David and Dr Ian Wall, with the assistance of local surgeons, assisted in five craniofacial operations at RSUP Sanglah.

Note: In late 2007 owing to the large number of cranio-facial patients waiting for treatment, it had been decided that a medical team from the Australian Cranio-Facial Unit would come to Bali in May 2008. Unfortunately that did not transpire due to government regulations relating to visiting medical teams. In May & July the Chairperson of Yayasan Senyum Bali, Mary Northmore visited Surabaya for talks with Professor Johansyah who kindly agreed to accept any patients from Yayasan Senyum Bali in future.

Patients sent for Treatment to the Australian Cranio Facial Unit in Adelaide, South Australia

Over the past 12 months the following patients were sent to the Australian Cranio Facial Unit located in the Adelaide Women & Children's Hospital:-

Rohmawati

Rohmawati returned to Bali after successful operations and will have follow-up orthodontic treatment in Bali over the next few years.

Nyoman Kanca and Astiti

Both of these patients suffer from neurofibromatosis and went to Adelaide early in 2008. Kanca returned in March and Astiti in April. They will both now have follow up monitoring and treatment in Bali.

Ni Luh Suwetri

In June Ni Luh Suwetri went to the ACFU for removal of a tumour which was threatening her right eye. She returned to Bali in August after successful removal of the tumour.

Sa'adah

Sa'adah required facial reconstruction of her lip and nose. She went to Adelaide in October and will return to Bali in Jan 2009.

Programmed Adelaide Patients in 2009

In 2009 Yayasan Senyum Bali will continue to work in partnership with the Australian Cranio Facial Unit from the Women and Children's Hospital in Adelaide and now has 7 patients waiting for treatment in the Unit.

Outreach Project - Singaraja

In April 2008 Dr Asmarajaya and his team travelled to Singaraja to perform operations for 10 cleft patients at Parama Sidhi Hospital. This was a result of Yayasan Senyum Bali's successful pilot Outreach Worker programme. These operations followed another group of patients in November 2007 when 10 patients were operated on within the same project. Yayasan Senyum Bali was very happy with the cooperation with the Hospital and the funding provided by kind support of the Rotary group of Seminyak

Bali and Lombok Cleft Patients

In 2008 Yayasan Senyum Bali has funded operations for a total of 41 cleft patients, (including the 21 done in Singaraja as mentioned above). In Denpasar the Yayasan has worked in cooperation with Sanglah, Prima Medika and Bali Med Hospitals.

Bali and Lombok Cranio-Facial patients

In 2008 Yayasan Senyum Bali commenced working with Dr Nyoman Riasa, a very experienced plastic surgeon at RSUP Sanglah and also deputy to Dr Asmarajaya.

Dr Riasa has performed some very successful and complex cranio-facial operations for Yayasan Senyum Bali, in particular during 2008 he performed an 8 hour operation on Sabariah to remove a parotid tumour from her face.

This operation was documented in Senyum Update no 9 of 2008. Yayasan Senyum Bali looks forward to a continuation of the good working relationship with Dr Riasa for many years to come.

Orthodontic Care

Yayasan Senyum Bali is now working with various orthodontists, both at Sanglah Hospital and in private clinics, to improve the provision of dental care for its patients.

Patients with severe clefts often need a bone graft to close gaps in their mouth, before dental work can be performed. To date, 1 patient is in currently receiving dental care.

Yayasan Senyum Bali is also working on ensuring that all patients at clinics present with good clean teeth. Orthodontic Care for all its patients will be a major objective for 2009.

Patient Nutrition

During 2008 Yayasan Senyum Bali embarked on a program to increase the nutritional content of the patient's meals at the Smile House. This program was managed by a qualified nutritionist who trained Rusmini our housekeeper in the preparation of meals.

Outreach Project

Following the successful Pilot Outreach project in 2007 within the Singaraja Area, Yayasan Senyum Bali will be commencing a similar project within in the Karangasem area starting in Jan 2009. In December 2008 the Yayasan employed and trained two outreach workers to work in the Karangasem Area in order to educate the residents about the service which Yayasan Senyum offers to the community and hopefully ensure that people with facial abnormalities will be assisted towards medical attention. This Outreach Program will be top priority within the Yayasan's objectives in 2009.

Sumbawa Project

In late 2008, Chairperson Mary Northmore visited Sumbawa on two occasions for consultations with representatives from the Newmont Corporation employee's charitable foundation, the Doctors & Children's Fund (DCF). It appears there could be many children requiring cleft operations in Sumbawa Besar area and this will be investigated further in 2009. The hospital in Sumbawa Besar is now being upgraded by the DCF and Yayasan Senyum Bali is also exploring alternative ways of ensuring that the patients obtain medical assistance.

This is a very exciting development for Yayasan Senyum Bali as it fits well with its aim of providing cranio-facial health care to a larger area of eastern Indonesia. The Yayasan sees that Newmont Corporation through the Doctors & Children's Fund is a committed partner organisation which will provide significant funding and assistance to Yayasan Senyum Bali. The role of Yayasan Senyum Bali will focus on logistics within this project.

The Smile House

Having occupied its first Smile House in Jl Nusa Penida for nearly two years, Yayasan Senyum Bali is now much more aware of its requirements in terms of hygiene and accommodation, as well as staff needs.

Fortunately a donor has come forward and purchased our dream house which now needs extensive rebuilding and furnishing. Rebuilding is scheduled to start early January 2009 and end approximately mid-year 2009. The house will have vastly improved office and patient accommodation as well as a Consulting Room, Meeting Room, and Isolation Room. There will be 10 patient bedrooms, as well very comfortable staff accommodation.

While waiting for that house to be constructed, the Yayasan has moved into an interim Smile House, at Jl Satelit no 56, down the road from the old house. It is larger and cleaner than the previous one, and has 5 bedrooms. This house has good ventilation, 2 bathrooms and a nice big kitchen, plus a Family room.

Planning

As Yayasan Senyum Bali has been developing dramatically over the past year with increases in patients, staff and necessary funding during 2007 and 2008 we have been working towards the development of a 3 year management plan to ensure that we are prepared for any changes in direction due to internal or external influences. Our plan will encompass short and long-term goals for our Organisation to assist us over the coming years.

The Smile Shops

Sanur Shop

Following the success of the Ubud Smile Shop, Yayasan Senyum Bali opened its Sanur Smile Shop in October 2008. The British Ambassador kindly officiated at the opening ceremony and approximately 80 people turned up for the opening day. The manager/volunteer is Dory Zaadnoordijk and the shop is doing well in 2008 despite being early days.

Ubud Shop

The Yayasan was sorry to lose Carrie, the Ubud Smile Shop manager, in late 2008 due to health problems which necessitated her returning to the US for treatment, but it is very much hoped that she will return early in 2009 as she has been a key person in the success of the shop.

As the Smile Shop Concept has been so successful, the Yayasan would be happy to further develop these Shops as they are a very important community resource, bringing in donations of cash and kind and keeping the local community involved and informed about the work of Yayasan Senyum Bali.

Website - www.senyumbali.org

Yayasan Senyum Bali's website continues to develop under the kind assistance of a volunteer, Paolo Scarabelli who has supported the Yayasan over the past few years, and it is hoped that this will continue in 2009. Review of the Website will form one of our objectives for 2009.

Staff

Paid:

Commenced February 2007 Rusmini
Housekeeper/cook

Commenced August 2007 Desak Made Sukma Dewi (Sukma)
Office Manager

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Commenced January 2008	Ni Nyoman Tri Cahyani Patient Coordinator
Commenced June 2008	Ayu Sumaningsih Smile Shop Ubud Assistant
Commenced October 2008	I Nyoman Joniartawan (Koming) Assistant Patient Coordinator

During December 2008 Yayasan Senyum Bali trained two Outreach Workers who will commence employment in January 2009. They are:-

Jan 2009	I Nengah Putra Giurtana Outreach worker
Jan 2009	I Komang Gede Outreach worker

Volunteers: Australian Volunteers International (AVI)

2008/10	David Cloughley Project Manager
2008/10	Christine Cloughley New Smile House Project Manager

Yayasan Senyum Bali has always been very fortunate in being able to employ excellent staff. In 2008 it lost its Patient Co-ordinator, Oki, following her marriage and move to Kuala Lumpur, but she has been replaced by Komang whose nursing experience has proved invaluable. Komang is helped by Koming, the Assistant Patient Coordinator who was employed from October 2008.

One of Yayasan Senyum Bali's past patients Ayu has joined as Ubud Smile Shop Assistant and is proving an excellent worker in keeping order in the shop.

Rusmini, the housekeeper and cook who is also another past patient, continues to be a great asset to the Smile House. She also helps patients who are going to Adelaide, and is becoming an expert on providing nutritional meals for residents.

Sukma continues as an invaluable Office Manager, managing the projects, having responsibility for patient's records, accounts and liaison with the ACFU in Adelaide, South Australia.

The two new outreach workers are highly motivated and very keen to find people in Karangasem who need the help of Yayasan Senyum Bali. It expects to see significant results in 2009.

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The Yayasan is delighted to have two Australian Volunteers from Australian Volunteers International (AVI) working for it. Dave is helping with general management and skills development with Sukma, (looking in particular at areas such as HR Development, Job Descriptions, Staff Details, and Pay & Conditions) and Chris is assisting as Building Project Manager for the new Smile House.

Senyum Update

Three newsletters have been published during 2008 and can be viewed on the website at www.senyumbali.org

Donors

Both Smile Shops were very successful in 2008 with the Ubud shop drawing substantial funds for the full year and the Sanur Shop also making a contribution over its first few months

Significant funding for both Cleft and other Cranio-Facial operations has been provided by Rotary Club of Bali Seminyak over the past twelve months. Yayasan Senyum is very grateful for the continued support offered from the Rotary Club of Seminyak.

Yayasan Senyum Bali has been very well supported by all of its donors through 2008 and looks forward to their support and partnership in 2009.

Yayasan Senyum Bali has established credibility and accountability with donors and works hard to keep this good name by keeping good records. It is now the charity of choice for some major organisations.

Finance

The Yayasan Senyum Bali financial records for the year to end of December 2008 have been completed. These accounts will be audited by our internal (volunteer) auditor, Bpk Jack Suryo, and will then be passed to a Public Auditor for approval.



Mary Northmore
Chairperson – Yayasan Senyum Bali
30 December 2008